

R32 UNITS SERVICE MANUAL

KAISAI FLY INVERTER SERIES



KWX-09HRDI	KWX-12HRDI	KWX-18HRDI	KWX-24HRDI
KWX-09HRDO	KWX-12HRDO	KWX-18HRDO	KWX-24HRDO

IMPORTANT NOTE:

Read this manual carefully before installing or operating your new air conditioning unit. Make sure to save this manual for future reference.

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Caution: Risk of fire/flammable material

Safety Precautions

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1. Precautions

To prevent personal injury, or property or unit damage, adhere to all precautionary measures and instructions outlined in this manual. Before servicing a unit, refer to this service manual and its relevant sections.

Failure to adhere to all precautionary measures listed in this section may result in personal injury, damage to the unit or topoperty, or in extreme cases, death.

WARNING indicates a potentially hazardous situation which if not avoided could result in serious personal injury, or death.

CAUTION indicates a potentially hazardous situation which if not avoided could result in minor or moderate personal injury, or unit damage.

1.1 In case of Accidents or Emergency

WARNING

- If a gas leak is suspected, immediately turn off the gas and ventilate the area if a gas leak is suspected before turning the unit on.
- If strange sounds or smoke is detected from the unit, turn the breaker off and disconnect the power supply cable.
- If the unit comes into contact with liquid, contact an authorized service center.
- If liquid from the batteries makes contact with skin or clothing, immediately rinse or wash the area well with clean water.
- Do not insert hands or other objects into the air inlet or outlet while the unit is plugged in.
- Do not operate the unit with wet hands.
- Do not use a remote controller that has previously been exposed to battery damage or battery leakage.

A CAUTION

- Clean and ventilate the unit at regular intervals when operating it near a stove or near similar devices.
- Do not use the unit during severe weather conditions. If possible, remove the product from the window before such occurrences.

1.2 Pre-Installation and Installation

! WARNING

- Use this unit only on a dedicated circuit.
- Damage to the installation area could cause the unit to fall, potentially resulting in personal injury, property damage, or product failure.
- Only qualified personnel should disassemble, install, remove, or repair the unit.
- Only a qualified electrician should perform electrical work. For more information, contact your dealer, seller, or an authorized KAISAI service center.

• While unpacking be careful of sharp edges around the unit as well as the edges of the fins on the condenser and evaporator.

1.3 Operation and Maintenance

WARNING

• Do not use defective or under-rated circuit breakers.

- Ensure the unit is properly grounded and that a dedicated circuit and breaker are installed.
- Do not modify or extend the power cable. Ensure the power cable is secure and not damaged during operation.
- Do not unplug the power supply plug during operation.
- Do not store or use flammable materials near the unit.
- Do not open the inlet grill of the unit during operation.
- Do not touch the electrostatic filter if the unit is equipped with one.
- Do not block the inlet or outlet of air flow to the unit.
- Do not use harsh detergents, solvents, or similar items to clean the unit. Use a soft cloth for cleaning.
- Do not touch the metal parts of the unit when removing the air filter as they are very sharp.
- Do not step on or place anything on the unit or outdoor units.
- Do not drink water drained from the unit
- Avoid direct skin contact with water drained from the unit.
- Use a firm stool or step ladder according to manufacturer procedures when cleaning or maintaining the unit.

- Do not install or operate the unit for an extended period of time in areas of high humidity or in an environment directly exposing it to sea wind or salt spray.
- Do not install the unit on a defective or damaged installation stand, or in an unsecure location.
- Ensure the unit is installed at a level position
- Do not install the unit where noise or air discharge created by the outdoor unit will negatively impact the environment or nearby residences.
- Do not expose skin directly to the air discharged by the unit for prolonged periods of time.
- Ensure the unit operates in areas water or other liquids.
- Ensure the drain hose is installed correctly to ensure proper water drainage.
- When lifting or transporting the unit, it is recommended that two or more people are used for this task.
- When the unit is not to be used for an extended time, disconnect the power supply or turn off the breaker.

2. Information servicing

2.1 Checks to the area

- Prior to beginning work on systems containing flammable refrigerants, safety checks are necessary to ensure that the risk of ignition is minimized.
- For repair to the refrigerating system, the following precautions shall be complied with prior to conducting work on the system.

2.2 Work procedure

• Work shall be undertaken under a controlled procedure so as to minimise the risk of a flammable gas or vapour being present while the work is being performed.

2.3 Work procedure

- All maintenance staff and others working in the local area shall be instructed on the nature of work being carried out.
- Work in confined spaces shall be avoided.
- The area around the work space shall be sectioned off. Ensure that the conditions within the area have been made safe by control of flammable material.

2.4 Checking for presence of refrigerant

- The area shall be checked with an appropriate refrigerant detector prior to and during work, to ensure the technician is aware of potentially flammable atmospheres.
- Ensure that the leak detection equipment being used is suitable for use with flammable refrigerants, i.e. no sparking, adequately sealed or intrinsically safe.

2.5 Presence of fire extinguisher

- If any hot work is to be conducted on the refrigeration equipment or any associated parts, appropriate fire extinguishing equipment shall be available to hand.
- Have a dry powder or CO2 fire extinguisher adjacent to the charging area.

2.6 No ignition sources

- No person carrying out work in relation to a refrigeration system which involves exposing any pipe work that contains or has contained flammable refrigerant shall use any sources of ignition in such a manner that it may lead to the risk of fire or explosion.
- All possible ignition sources, including cigarette smoking, should be kept sufficiently far away from the site of installation, repairing, removing and disposal, during which flammable refrigerant can possibly be released to the surrounding space.
- Prior to work taking place, the area around the equipment is to be surveyed to make sure that there are no flammable

hazards or ignition risks.

• NO SMOKING signs shall be displayed.

2.7 Ventilated area

- Ensure that the area is in the open or that it is adequately ventilated before breaking into the
- system or conducting any hot work. A degree of ventilation shall continue during the period
- that the work is carried out. The ventilation should safely disperse any released refrigerant
- and preferably expel it externally into the atmosphere.

2.8 Checks to the refrigeration equipment

- Where electrical components are being changed, they shall be fit for the purpose and to the correct specification. At all times the manufacturer's maintenance and service guidelines shall be followed. If in doubt consult the manufacturer's technical department for assistance. The following checks shall be applied to installations using flammable refrigerants:
 - the charge size is in accordance with the room size within which the refrigerant containing parts are installed;
 - the ventilation machinery and outlets are operating adequately and are not obstructed;
 - if an indirect refrigerating circuit is being used, the secondary circuit shall be checked for the presence of refrigerant; marking to the equipment continues to be visible and legible.
 - markings and signs that are illegible shall be corrected;
 - refrigeration pipe or components are installed in a position where they are unlikely to be exposed to any substance which may corrode refrigerant containing components, unless the components are constructed of materials which are inherently resistant to being corroded or are suitably protected against being so corroded.

2.9 Checks to electrical devices

 Repair and maintenance to electrical components shall include initial safety checks and component inspection procedures. If a fault exists that could compromise safety, then no electrical supply shall be connected to the circuit until it is satisfactorily dealt with. If the fault cannot be corrected immediately but it is necessary to continue operation, an adequate temporary solution shall be used. This shall be reported to the owner of the equipment so all parties are advised. Initial safety checks shall include:

- that capacitors are discharged: this shall be done in a safe manner to avoid possibility of sparking;
- that there no live electrical components and wiring are exposed while charging, recovering or purging the system;
- that there is continuity of earth bonding.

2.10 Repairs to sealed components

- During repairs to sealed components, all electrical supplies shall be disconnected from the equipment being worked upon prior to any removal of sealed covers, etc. If it is absolutely necessary to have an electrical supply to equipment during servicing, then a permanently operating form of leak detection shall be located at the most critical point to warn of a potentially hazardous situation.
- Particular attention shall be paid to the following to ensure that by working on electrical components, the casing is not altered in such a way that the level of protection is affected. This shall include damage to cables, excessive number of connections, terminals not made to original specification, damage to seals, incorrect fitting of glands, etc.
 - Ensure that apparatus is mounted securely.
 - Ensure that seals or sealing materials have not degraded such that they no longer serve the purpose of preventing the ingress of flammable atmospheres. Replacement parts shall be in accordance with the manufacturer's specifications.

NOTE: The use of silicon sealant may inhibit the effectiveness of some types of leak detection equipment. Intrinsically safe components do not have to be isolated prior to working on them.

2.11 Repair to intrinsically safe components

- Do not apply any permanent inductive or capacitance loads to the circuit without ensuring that this will not exceed the permissible voltage and current permitted for the equipment in use. Intrinsically safe components are the only types that can be worked on while live in the presence of a flammable atmosphere. The test apparatus shall be at the correct rating.
- Replace components only with parts specified by the manufacturer. Other parts may result in the ignition of refrigerant in the atmosphere from a leak.

2.12 Cabling

• Check that cabling will not be subject to wear, corrosion, excessive pressure, vibration, sharp edges or any other adverse environmental effects. The check

shall also take into account the effects of aging or continual vibration from sources such as compressors or fans.

2.13 Detection of flammable refrigerants

• Under no circumstances shall potential sources of ignition be used in the searching for or detection of refrigerant leaks. A halide torch (or any other detector using a naked flame) shall not be used.

2.14 Leak detection methods

- The following leak detection methods are deemed acceptable for systems containing flammable refrigerants. Electronic leak detectors shall be used to detect flammable refrigerants, but the sensitivity may not be adequate, or may need re-calibration. (Detection equipment shall be calibrated in a refrigerant-free area.) Ensure that the detector is not a potential source of ignition and is suitable for the refrigerant used. Leak detection equipment shall be set at a percentage of the LFL of the refrigerant and shall be calibrated to the refrigerant employed and the appropriate percentage of gas (25 % maximum) is confirmed. Leak detection fluids are suitable for use with most refrigerants but the use of detergents containing chlorine shall be avoided as the chlorine may react with the refrigerant and corrode the copper pipe-work.
 - If a leak is suspected, all naked flames shall be removed or extinguished.
 - If a leakage of refrigerant is found which requires brazing, all of the refrigerant shall be recovered from the system, or isolated (by means of shut off valves) in a part of the systemremote from the leak. Oxygen free nitrogen (OFN) shall then be purged through the system both before and during the brazing process.

2.15 Removal and evacuation

- When breaking into the refrigerant circuit to make repairs or for any other purpose, conventional procedures shall be used. However, it is important that best practice is followed since flammability is a consideration.
- The following procedure shall be adhered to:
 - remove refrigerant;
 - purge the circuit with inert gas;
 - evacuate;
 - purge again with inert gas;
 - open the circuit by cutting or brazing.

- The refrigerant charge shall be recovered into the correct recovery cylinders. The system shall be flushed with OFN to render the unit safe. This process may need to be repeated several times. Compressed air or oxygen shall not be used for this task. Flushing shall be achieved by breaking the vacuum in the system with OFN and continuing to fill until the working pressure is achieved, then venting to atmosphere, and finally pulling down to a vacuum. This process shall be repeated until no refrigerant is within the system. When the final OFN charge is used, the system shall be vented down to atmospheric pressure to enable work to take place. This operation is absolutely vital if brazing operations on the pipe-work are to take place.
- Ensure that the outlet for the vacuum pump is not close to any ignition sources and there is ventilation available.

2.16 Charging procedures

- In addition to conventional charging procedures, the following requirements shall be followed:
 - Ensure that contamination of different refrigerants does not occur when using charging equipment. Hoses or lines shall be as short as possible to minimize the amount of refrigerant contained in them.
 - Cylinders shall be kept upright.
 - Ensure that the refrigeration system is earthed prior to charging the system with refrigerant.
 - Label the system when charging is complete (if not already).
 - Extreme care shall be taken not to overfill the refrigeration system.
 - Prior to recharging the system it shall be pressure tested with OFN. The system shall be leak tested on completion of charging but prior to commissioning. A follow up leak test shall be carried out prior to leaving the site.

2.17 Decommissioning

Before carrying out this procedure, it is essential that the technician is completely familiar with the equipment and all its detail. It is recommended good practice that all refrigerants are recovered safely. Prior to the task being carried out, an oil and refrigerant sample shall be taken.

In case analysis is required prior to re-use of reclaimed refrigerant. It is essential that electrical power is available before the task is commenced.

- Become familiar with the equipment and its operation.
- Isolate system electrically.

- Before attempting the procedure ensure that:
 - mechanical handling equipment is available, if required, for handling refrigerant cylinders;
 - all personal protective equipment is available and being used correctly;
 - the recovery process is supervised at all times by a competent person;
 - recovery equipment and cylinders conform to the appropriate standards.
- Pump down refrigerant system, if possible.
- If a vacuum is not possible, make a manifold so that refrigerant can be removed from various parts of the system.
- Make sure that cylinder is situated on the scales before recovery takes place.
- Start the recovery machine and operate in accordance with manufacturer's instructions.
- Do not overfill cylinders. (No more than 80 % volume liquid charge).
- Do not exceed the maximum working pressure of the cylinder, even temporarily.
- When the cylinders have been filled correctly and the process completed, make sure that the cylinders and the equipment are removed from site promptly and all isolation valves on the equipment are closed off.
- Recovered refrigerant shall not be charged into another refrigeration system unless it has been cleaned and checked.

2.18 Labelling

- Equipment shall be labelled stating that it has been decommissioned and emptied of
- refrigerant. The label shall be dated and signed. Ensure that there are labels on the equipment stating the equipment contains flammable refrigerant.

2.19 Recovery

- When removing refrigerant from a system, either for servicing or decommissioning, it is recommended good practice that all refrigerants are removed safely.
- When transferring refrigerant into cylinders, ensure that only appropriate refrigerant recovery cylinders are employed. Ensure that the correct numbers of cylinders for holding the total system charge are available. All cylinders to be used are designated for the recovered refrigerant and labelled for that refrigerant (i.e. special cylinders for the recovery of refrigerant). Cylinders shall be complete with pressure relief valve and associated shut-off valves in good working order.

- Empty recovery cylinders are evacuated and, if possible, cooled before recovery occurs.
- The recovery equipment shall be in good working order with a set of instructions concerning the equipment that is at hand and shall be suitable for the recovery of flammable refrigerants. In addition, a set of calibrated weighing scales shall be available and in good working order.
- Hoses shall be complete with leak-free disconnect couplings and in good condition. Before using the recovery machine, check that it is in satisfactory working order, has been properly maintained and that any associated electrical components are sealed to prevent ignition in the event of a refrigerant release. Consult manufacturer if in doubt.
- The recovered refrigerant shall be returned to the refrigerant supplier in the correct recovery cylinder, and the relevant Waste Transfer Note arranged. Do not mix refrigerants in recovery units and especially not in cylinders.
- If compressors or compressor oils are to be removed, ensure that they have been evacuated to an acceptable level to make certain that flammable refrigerant does not remain within the lubricant. The evacuation process shall be carried out prior to returning the compressor to the suppliers. Only electric heating to the compressor body shall be employed to accelerate this process. When oil is drained from a system, it shall be carried out safely.

Specifications

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1. Model Reference

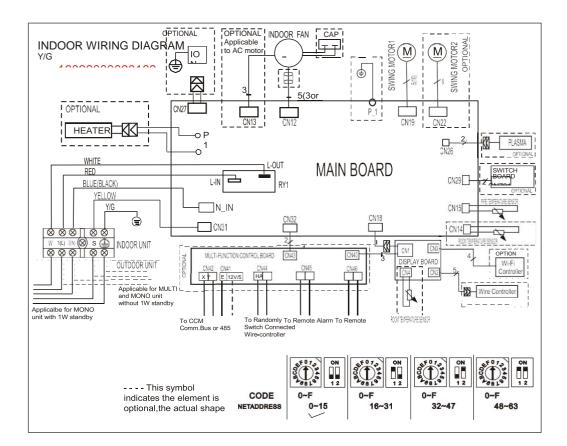
Refer to the following table to determine the specific indoor and outdoor unit model number of your purchased equipment.

Indoor Unit Model	Outdoor Unit Model	Capacity (Btu)	Power Supply
KWX-09HRDI	KWX-09HRDO	9k	
KWX-12HRDI	KWX-12HRDO	12k	220-240V~, 50Hz,
KWX-18HRDI	KWX-18HRDO	18k	1Phase
KWX-24HRDI	KWX-24HRDO	24k	

2. Electrical Wiring Diagrams

2.1 Indoor unit

Abbreviation	Paraphrase
Y/G	Yellow-Green Conductor
ION	Positive and Negative Ion Generator
САР	Capacitor
PLASMA	Electronic Dust Collector
L	LIVE
Ν	NEUTRAL
Heater	The Electric Heating Belt of Indoor Unit
T1	Indoor Room Temperature
T2	Coil Temperature of Indoor Heat Exchanger Middle



ENC3+F1	
(MULTI-FUNCTION	
CONTROL BOARD)	

FAUTURT SETTING

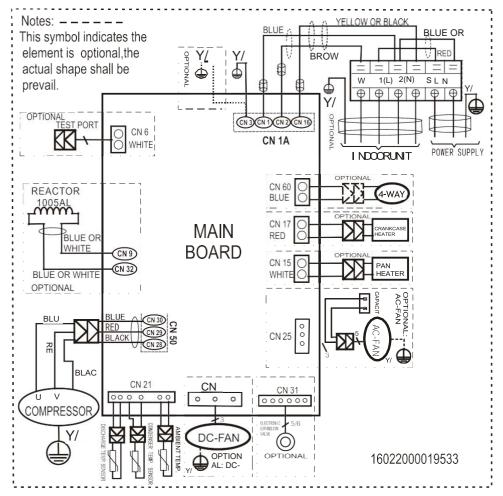
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KWX-12HRDI
KWX-18HRDI
KWX-24HRDI

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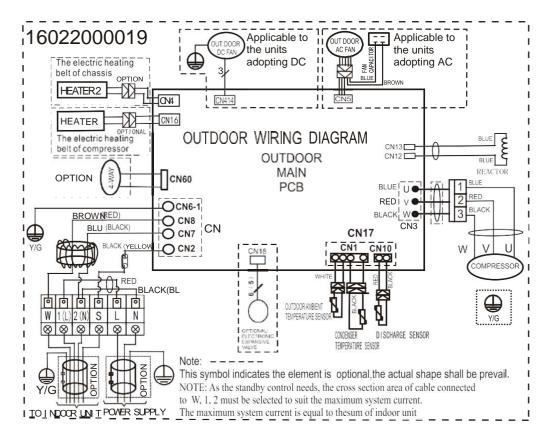
2.2 Outdoor Unit

Abbreviation	Paraphrase
4-WAY	Gas Valve Assembly/4-WAY VALVE
AC-FAN	Alternating Current FAN
DC-FAN	Direct Current FAN
CT1	AC Current Detector
COMP	Compressor
L-PRO	Low Pressure Switch
H-PRO	High Pressure Switch
EEV	Electronic Expansion Valve

KWX-09/12/18HRDO



KWX-24HRDO



Product Features

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1. Operation Modes and Functions

1.1 Abbreviation

Unit element abbreviations

Abbreviation	Element
T1	Indoor room temperature
T2	Coil temperature of evaporator
Т3	Coil temperature of condenser
T4	Outdoor ambient temperature
TS	Set temperature
ТР	Compressor discharge temperature

1.2 Safety Features

Compressor three-minute delay at restart

Compressor functions are delayed for up to one minute upon the first startup of the unit, and are delayed for up to three minutes upon subsequent unit restarts.

Zero crossing detection error protection

If AC can not detect zero crossing signal for 4 minutes or the zero crossing signal time interval is not correct, the unit will stop and the LED will display the failure. The correct zero crossing signal time interval should be between 6-13ms.

Automatic shutoff based on discharge temperature

If the compressor discharge temperature exceeds 108°C for a period of time, the compressor ceases operation.

Automatic shutoff based on fan speed

If the indoor fan speed registers below 300RPM for an extended period of time, the unit ceases operation and the corresponding error code is displayed on the indoor unit.

Inverter module protection

The inverter module has an automatic shutoff mechanism based on the unit's current, voltage, and temperature. If automatic shutoff is initiated, the corresponding error code is displayed on the indoor unit and the unit ceases operation.

Indoor fan delayed operation

- When the unit starts, the louver is automatically activated and the indoor fan will operate after a period of 7 seconds.
- If the unit is in heating mode, the indoor fan is regulated by the anti-cold wind function.

Compressor preheating

Preheating is automatically activated when T4 sensor is lower than 3°C.

Sensor redundancy and automatic shutoff

- If one temperature sensor malfunctions, the air conditioner continues operation and displays the corresponding error code, allowing for emergency use.
- When more than one temperature sensor is malfunctioning, the air conditioner ceases operation.

Refrigerant leakage detection

This function is active only when cooling mode is selected. It will detect if the compressor is being damaged by refrigerant leakage or by compressor overload. This is measured using the coil temperature of evaporator T2 when the compressor is in operation.

1.3 Display Function

Unit display functions



Function	Display
Temperature	Set temperature value
Temperature (fan and Drying mode)	Room temperature
Activation of Timer ON, Fresh, Swing, Turbo, or Silent	
Cancellation of Timer OFF, Fresh, Swing, Turbo, or Silent	(3s)
Defrost	dF
Warming in heating mode	cF
Self-clean (available on select units only)	50
Heating in room temperature under 8°C	FP

1.4 Fan Mode

When fan mode is activated:

- The outdoor fan and compressor are stopped.
- Temperature control is disabled and no temperature setting is displayed.
- The indoor fan speed can be set to high, medium, low, or auto.
- The louver operations are identical to those in cooling mode.
- Auto fan: In fan-only mode, AC operates the same as auto fan in cooling mode with the temperature set at 24°C.

1.5 Cooling Mode

1.5.1 Compressor Control

 ΔT means the temperature compensation.

- When T1-Ts < ∆T-2°C, the compressor ceases operation.
- When T1-Ts>∆T+3°C, the compressor continues operation.
- When the AC is operating in mute mode, the compressor operates at a low frequency.
- When the current exceeds the preset value, the current protection function activates and the compressor ceases operation.

1.5.2 Indoor Fan Control

- In cooling mode, the indoor fan operates continuously. The fan speed can be set to high, medium, low, or auto.
- If the compressor ceases operations when the configured temperature is reached, the indoor fan motor operates at the minimum or configured speed.

1.5.3 Outdoor Fan Control

- The outdoor unit will be run at different fan speed according to T4 and compressor frequency.
- For different outdoor units, the fan speeds are different.

1.5.4 Condenser Temperature Protection

When condenser temperature is more than setting value, the compressor ceases operations..

1.5.5 Evaporator Temperature Protection

When evaporator temperature drops below a configured value, the compressor and outdoor fan cease operations.

1.6 Heating Mode

1.6.1 Compressor Control

 ΔT means the temperature compensation.

- When T1-Ts>- Δ T, the compressor ceases operation.
- When T1-Ts<-∆T-1.5°C, the compressor continues operation.
- When the AC is operating in mute mode, the compressor operates at a low frequency.
- When the current exceeds the preset value, the current protection function activates and the compressor ceases operation.

1.6.2 Indoor Fan Control:

- When the compressor is on, the indoor fan can be set to high/medium/low/auto. And the anti-cold wind function has the priority.
- When indoor unit coil temp. is low, the anti-cold air function will start and indoor fan motor will run at low speed, the speed can't be changed ,when the temp. is lower than setting value, the indoor fan motor will stop.
- When the indoor temp reaches the setting temp., the compressor will stop, the indoor fan motor will run at the minimum speed or setting speed.(The anti-cold air function is valid).

1.6.3 Outdoor Fan Control:

- The outdoor unit will be run at different fan speed according to T4 and compressor frequency.
- For different outdoor units, the fan speeds are different.

1.6.4 Defrosting mode

- The unit enters defrosting mode according to the temperature value of T3 and T4 as well as the compressor running time.
- In defrosting mode, the compressor continues to run, the indoor and outdoor motor will cease operation, the defrost light of the indoor unit will turn on, and

the "**U**" symbol is displayed.

- If any one of the following conditions is satisfied, defrosting ends and the machine switches to normal heating mode:
 - T3 rises above TCDE1°C.
 - T3 maintained above TCDE2°C for 80 seconds.
 - Unit runs for 15 minutes consecutively in defrosting mode.

1.6.5 Evaporator Temperature Protection

When the evaporator temperature exceeds a preset protection value, the compressor ceases operations.

1.7 Auto-mode

- This mode can be selected with the remote controller and the setting temperature can be changed between 17°C~30°C.
- In auto mode, the machine selects cooling, heating, or fan-only mode on the basis of ΔT (ΔT =T1-Ts).

ΔT	Running mode
Δ T>2° C	Cooling
-2°C≤∆T≤2°C	Fan-only
∆T<-2°C	Heating*

Heating*: In auto mode, cooling only models run the fan

- The louver operates same as in relevant mode.
- If the machine switches mode between heating and cooling, the compressor will keep stopping for certain time and then choose mode according to T1-Ts.
- If the setting temperature is modified, the machine will choose running function again.

1.8 Drying mode

- Indoor fan speed is fixed at breeze and can't be changed. The louver angle is the same as in cooling mode.
- All protections are active and the same as that in cooling mode.

1.9 Forced operation function

• Forced cooling mode:

The compressor and outdoor fan continue to run and the indoor fan runs at low speed. After running for 30 minutes, the AC will switch to auto mode with a preset temperature of 24°C.

• Forced auto mode:

Forced auto mode operates the same as normal auto mode with a preset temperature of 24°C.

- The unit exits forced operation when it receives the following signals:
 - Switch on
 - Switch off
 - Timeron
 - Timer off
 - · Changes in:
 - mode
 - fan speed
 - sleeping mode

Followme

1.10 Sleep function

- The sleep function is available in cooling, heating, or auto mode.
- The operational process for sleep mode is as follows:
 - When cooling, the temperature rises 1°C (to not higher than 30°C) every hour. After 2 hours, the temperature stops rising and the indoor fan is fixed at low speed.
 - When heating, the temperature decreases 1°C(to not lower than 17°C) every hour. After 2 hours, the temperature stops decreasing and the indoor fan is fixed at low speed. Anti-cold wind function takes priority.
- The operating time for sleep mode is 7 hours, after which, the unit exits this mode and switches off.
- The timer setting is available in this mode.

1.11 Auto-Restart function

- The indoor unit has an auto-restart module that allows the unit to restart automatically. The module automatically stores the current settings (not including the swing setting) and, in the case of a sudden power failure, will restore those setting automatically within 3 minutes after power returns.
- If the unit was in forced cooling mode, it will run in this mode for 30 minutes and turn to auto mode with temperature set to 24°C.
- If there is a power failure while the unit is running, the compressor starts 3 minutes after the unit restarts. If the unit was already off before the power failure, the compressor starts 1 minute after the unit restarts.

1.12 Refrigerant Leakage Detection

With this new technology, the display area will show "EC" when the outdoor unit detects refrigerant leakage.

1.13 8°C Heating(Optional)

In heating mode, the temperature can be set to as low as 8°C, preventing the indoor area from freezing if unoccupied during severe cold weather.

1.14 Self clean(Optional)

- If you press "Self Clean" when the unit is in cooling or drying mode:
 - For cooling models, the indoor unit will run in low fan mode for a certain time, then ceases operation.

- For heat pump models, the indoor unit will run in fan-only mode, then low heat, and finally in fan-only mode.
- Self Clean keeps the indoor unit dry and prevents mold growth.

1.15 Follow me(Optional)

- If you press "Follow Me" on the remote, the indoor unit will beep. This indicates the follow me function is active.
- Once active, the remote control will send a signal every 3 minutes, with no beeps. The unit automatically sets the temperature according to the measurements from the remote control.
- The unit will only change modes if the information from the remote control makes it necessary, not from the unit's temperature setting.
- If the unit does not receive a signal for 7 minutes or you press "Follow Me," the function turns off. The unit regulates temperature based on its own sensor and settings.

1.16 Silence (Optional)

Press "Silence" on the remote control to enable the SILENCE function. While this function is active, the compressor frequency is maintained at a lower level than F2. The indoor unit will run at faint breeze, which reduces noise to the lowest possible level.

1.17 Information Inquiry

- To enter information inquiry status, complete the following procedure within ten seconds:
 - Press LED 3 times.
 - Press SWING 3 times.
- If you are successful, you will hear beeps for two seconds.
- Use the LED and SWING buttons to cycle through information displayed.
- Pressing LED will display the next code in the sequence. Pressing SWING will show the previous.
- The following table shows information codes. The screen will display this code for two seconds, then the information for 25 seconds.

Displayed code	Explanation	Displayed value	Meaning	Additional Notes
T1	Room temperature			 All displayed temperatures use actual values.
το	Indoor coil temperature Outdoor coil	-1F,-1E,-1d,-1c,- 1b,-1A	-25,-24,-23,-22, -21,-20	 All temperatures are displayed in °C regardless of remote used.
T4	temperature Ambient temperature	-19—99 A0,A1,A9	-19—99 100,101,109	3. T1, T2, T3, T4, and T2B display ranges from -25 to
Tb	Outlet temperature of indoor coil	b0,b1,b9 c0,c1,c9	110,111,119 120,121,129	70 °C. TP display ranges from -20 to 130 °C.
TP	Discharge temperature	d0,d1,d9	130,131,139	 The frequency display ranges from 0 to 159HZ.
TH	Suction temperature	E0,E1,E9 F0,F1,F9	140,141,149 150,151,159	 If the actual values exceed or fall short of the defined range, the values closest
FT	Targeted frequency	10,11,10	100,101,100	to the maximum and minimum values will be
F	Actual frequency	0	OFF	displayed. N/A
IF	Indoor fan speed	1,2,3,4	Low speed, Medium speed, High speed, Turbo.	Used for some large capacity motors.
OF	Outdoor fan speed	14-FF	Actual fan speed is equal to the display value converted to decimal value and multiplied by 10. This is measured in RPM.	Used for some small capacity motors. The display value is 14-FF (hexadecimal). The corresponding fan speed ranges from 200 to 2550RPM.
L	EXV opening angle	0-FF	Actual EXV opening value is equal to the display value converted to decimal value and then multiplied by 2.	-
CT	Compressor continuous running time	0-FF	0-255 minutes	If the actual value exceeds or falls short of the defined range, the value closest to the maximum and minimum will be displayed.
Т	Causes of compressor stop	0-99	For a detailed explanation, contact technical support.	-

Displayed code	Explanation	Displayed value	Meaning	Additional Notes
0				
1				
0				
1				
65]			
ь3				
4	Reserved	0-FF		
ь		2-28 5-20		
ь6			-	-
L		5-25		
Rc				
రం				
Т				
Ro				
ക				
Т				

Maintenance and Disassembly

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1. Maintenance

1.1 First Time Installation Check

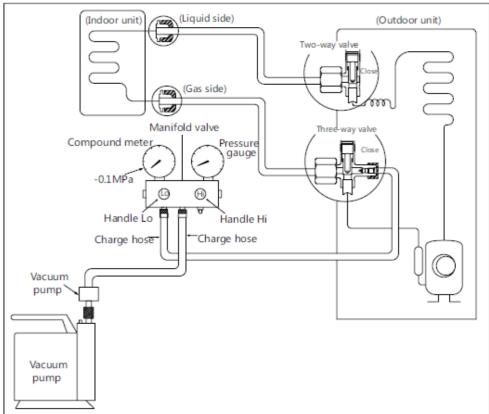
Air and moisture trapped in the refrigerant system affects the performance of the air conditioner by:

- Increasing pressure in the system.
- Increasing the operating current.
- Decreasing the cooling or heating efficiency.
- Congesting the capillary tubing due to ice build-up in the refrigerant circuit.
- Corroding the refrigerant system.

To prevent air and moisture from affecting the air conditioner's performance, the indoor unit, as well as the pipes between the indoor and outdoor unit, must be be leak tested and evacuated.

Leak test (soap water method)

Use a soft brush to apply soapy water or a neutral liquid detergent onto the indoor unit connections and outdoor unit connections. If there is gas leakage, bubbles will form on the connection.



Air purging with vacuum pump

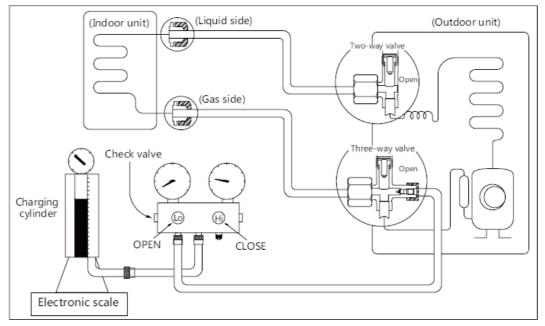
Procedure:

- 1. Tighten the flare nuts of the indoor and outdoor units, and confirm that both the 2- and 3-way valves are closed.
- 2. Connect the charge hose with the push pin of Handle Lo to the gas service port of the 3-way valve.
- 3. Connect another charge hose to the vacuum pump.
- 4. Fully open the Handle Lo manifold valve.
- 5. Using the vacuum pump, evacuate the system for 30 minutes.
 - a. Check whether the compound meter indicates -0.1 MPa (14.5 Psi).
 - If the meter does not indicate -0.1 MPa (14.5 Psi) after 30 minutes, continue evacuating for an additional 20 minutes.
 - If the pressure does not achieve -0.1 MPa

(14.5 Psi) after 50 minutes, check for leakage.

- If the pressure successfully reaches -0.1 MPa (14.5 Psi), fully close the Handle Lo valve, then cease vacuum pump operations.
- b. Wait for 5 minutes then check whether the gauge needle moves after turning off the vacuum pump.
 If the gauge needle moves backward, check wether there is gas leakage.
- 6. Loosen the flare nut of the 3-way valve for 6 or 7 seconds and then tighten the flare nut again.
 - a. Confirm the pressure display in the pressure indicator is slightly higher than the atmospheric pressure.
 - b. Remove the charge hose from the 3-way valve.
- 7. Fully open the 2- and 3-way valves and tighten the cap of the 2- and 3-way valves.

1.2 Refrigerant Recharge



Prior to recharging the refrigerant, confirm the additional amount of refrigerant required using the following table:

Models	Standard length	Max. elevation	Max. length	Additional refrigerant
9k&12k	5m (16.4ft)	10m (32.8ft)	25m (82.0ft)	12g/m (0.13oz/ft)
18k	5m (16.4ft)	20m (65.6ft)	30m (98.4ft)	12g/m (0.13oz/ft)
24k	5m (16.4ft)	25m (82ft)	50m (164ft)	24g/m (0.26oz/ft)

Procedure:

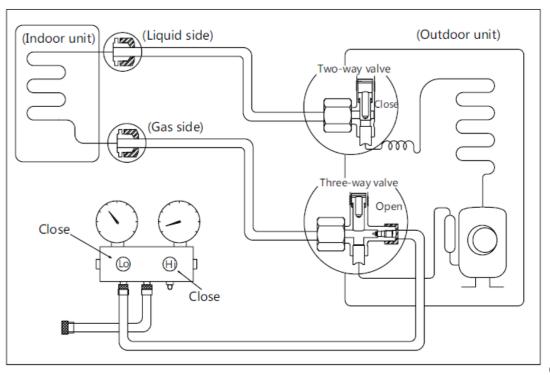
- 1. Close both 2- and 3-way valves.
- 2. Slightly connect the Handle Lo charge hose to the 3-way service port.
- 3. Connect the charge hose to the valve at the bottom of the cylinder.
- 4. If the refrigerant is R410A, invert the cylinder to ensure a complete liquid charge.
- 5. Open the valve at the bottom of the cylinder for 5 seconds to purge the air in the charge hose, then fully tighten the charge hose with push pin Handle Lo to the service port of 3-way valve..
- 6. Place the charging cylinder onto an electronic scale and record the starting weight.
- 7. Fully open the Handle Lo manifold valve, 2- and

3-way valves.

- 8. Operate the air conditioner in cooling mode to charge the system with liquid refrigerant.
- 9. When the electronic scale displays the correct weight (refer to the gauge and the pressure of the low side to confirm), turn off the air conditioner, then disconnect the charge hose from the 3-way service port immediately..
- 10. Mount the caps of service port and 2- and 3-way valves.
- 11. Use a torque wrench to tighten the caps to a torque of 18 N.m.
- 12. Check for gas leakage.

1.3 Re-Installation

1.3.1 Indoor Unit



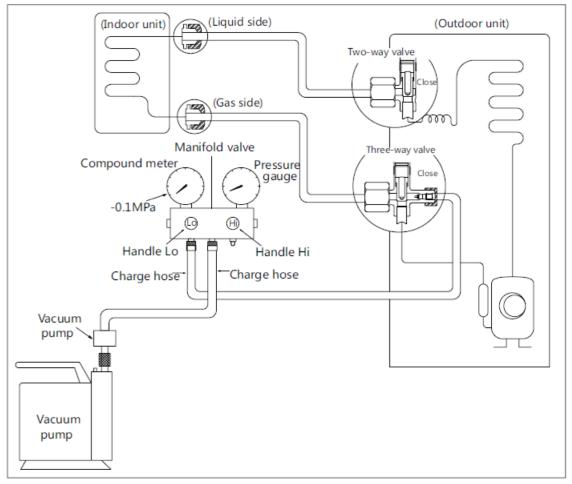
Collecting the refrigerant into

the outdoor unit

Procedure:

- 1. Confirm that the 2- and 3-way valves are opened.
- 2. Connect the charge hose with the push pin of Handle Lo to the 3-way valve's gas serviceport.
- 3. Open the Handle Lo manifold valve to purge air from the charge hose for 5 seconds and then close it quickly.
- 4. Close the 2-way valve.
- 5. Operate the air conditioner in cooling mode. Cease operations when the gauge reaches 0.1 MPa (14.5 Psi).
- 6. Close the 3-way valve so that the gauge rests between 0.3 MPa (43.5 Psi) and 0.5 MPa (72.5 Psi).
- 7. Disconnect the charge set and mount the caps of service port and 2- and 3-wayvalves.
- 8. Use a torque wrench to tighten the caps to a torque of 18 N.m.
- 9. Check for gas leakage.

Air purging with vacuum pump



Procedure:

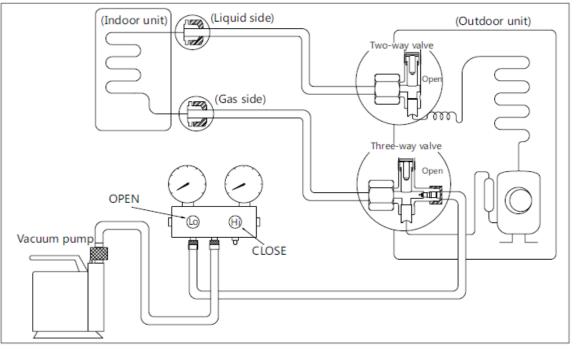
- 1. Tighten the flare nuts of the indoor and outdoor units, and confirm that both the 2- and 3-way valves are closed.
- 2. Connect the charge hose with the push pin of Handle Lo to the gas service port of the 3-way valve.
- 3. Connect another charge hose to the vacuum pump.
- 4. Fully open the Handle Lo manifold valve.
- 5. Using the vacuum pump, evacuate the system for 30 minutes.
 - a. Check whether the compound meter indicates -0.1 MPa (14.5 Psi).
 - If the meter does not indicate -0.1 MPa (14.5 Psi) after 30 minutes, continue evacuating for an additional 20 minutes.
 - If the pressure does not achieve -0.1 MPa (14.5

Psi) after 50 minutes, check for leakage.

- If the pressure successfully reaches -0.1 MPa (14.5 Psi), fully close the Handle Lo valve, then cease vacuum pump operations.
- b. Wait for 5 minutes then check whether the gauge needle moves after turning off the vacuum pump.
 If the gauge needle moves backward, check wether there is gas leakage.
- 6. Loosen the flare nut of the 3-way valve for 6 or 7 seconds and then tighten the flare nut again.
 - a. Confirm the pressure display in the pressure indicator is slightly higher than the atmospheric pressure.
 - b. Remove the charge hose from the 3-way valve.
- 7. Fully open the 2- and 3-way valves and tighten the cap of the 2- and 3-way valves.

1.3.2 Outdoor Unit

Evacuation for the whole system



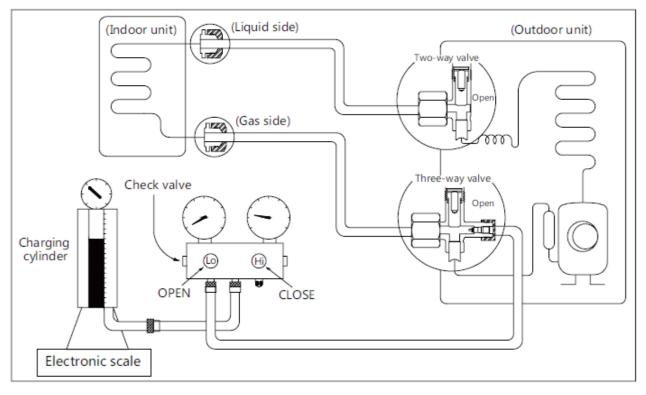
Procedure:

- 1. Confirm that the 2- and 3-way valves are opened.
- 2. Connect the vacuum pump to the 3-way valve's service port.
- 3. Evacuate the system for approximately one hour. Confirm that the compound meter indicates -0.1 MPa (14.5Psi).
- 4. Close the valve (Low side) on the charge set and turn off the vacuum pump.
- 5. Wait for 5 minutes then check whether the gauge

needle moves after turning off the vacuum pump. If the gauge needle moves backward, check whether there is gas leakage.

- 6. Disconnect the charge hose from the vacuum pump.
- 7. Mount the caps of service port and 2- and 3-way valves.
- 8. Use a torque wrench to tighten the caps to a torque of 18 N.m.

Refrigerant charging



Procedure:

- 1. Close both 2- and 3-way valves.
- 2. Slightly connect the Handle Lo charge hose to the 3-way service port.
- 3. Connect the charge hose to the valve at the bottom of the cylinder.
- 4. If the refrigerant is R410A, invert the cylinder to ensure a complete liquid charge.
- 5. Open the valve at the bottom of the cylinder for 5 seconds to purge the air in the charge hose, then fully tighten the charge hose with push pin Handle Lo to the service port of 3-way valve.
- 6. Place the charging cylinder onto an electronic scale and record the starting weight.
- 7. Fully open the Handle Lo manifold valve, 2- and

3-way valves.

- 8. Operate the air conditioner in cooling mode to charge the system with liquid refrigerant.
- 9. When the electronic scale displays the correct weight (refer to the gauge and the pressure of the low side to confirm), turn off the air conditioner, then disconnect the charge hose from the 3-way service port immediately..
- 10. Mount the caps of service port and 2- and 3-way valves.
- 11. Use a torque wrench to tighten the caps to a torque of 18 N.m.
- 12. Check for gas leakage.

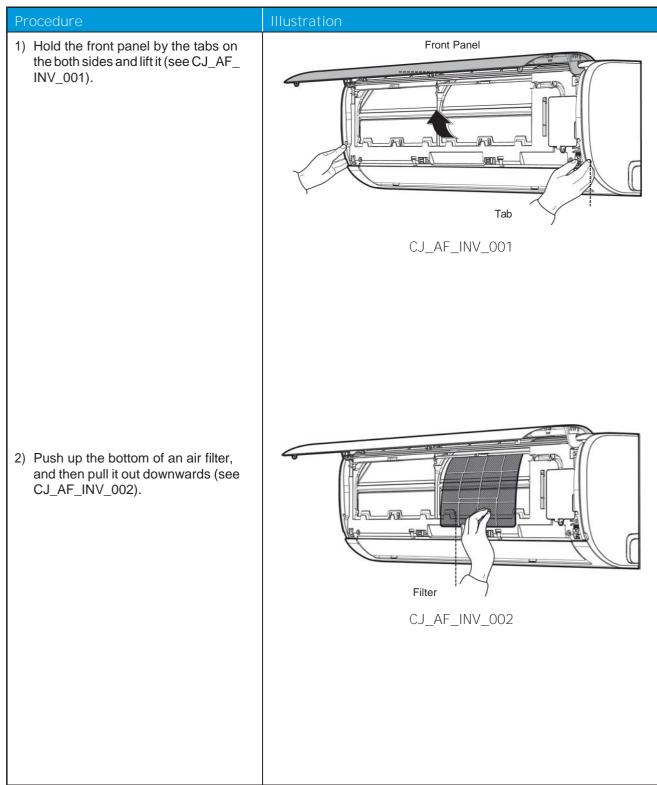
Note: 1. Mechanical connectors used indoors shall comply with local regulations.

2. When mechanical connectors are reused indoors, sealing parts shall be renewed. When flared joints are reused indoors, the flare part shall be re-fabricated.

2. Disassembly

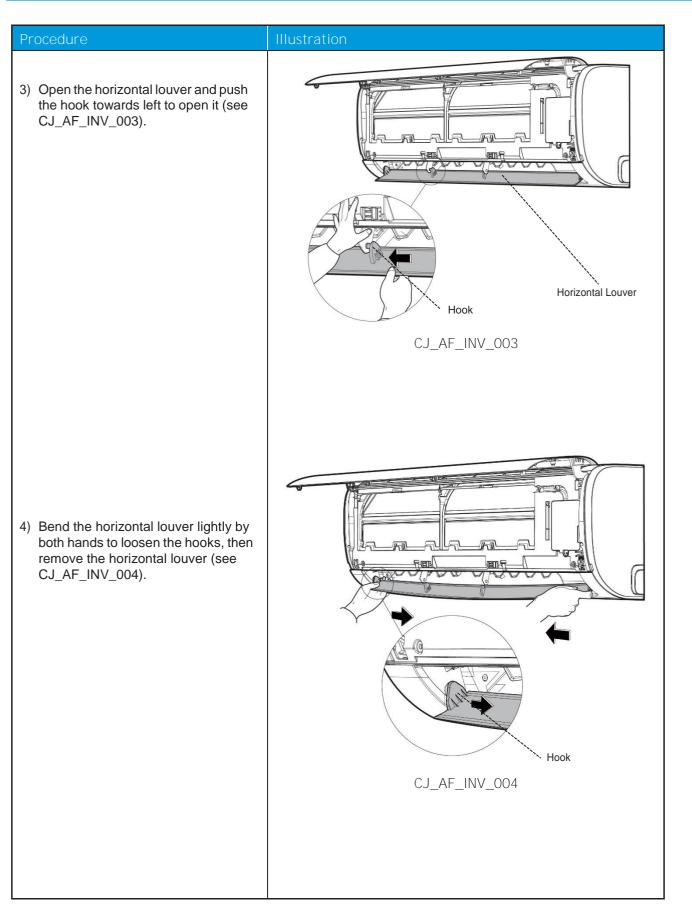
2.1 Indoor unit

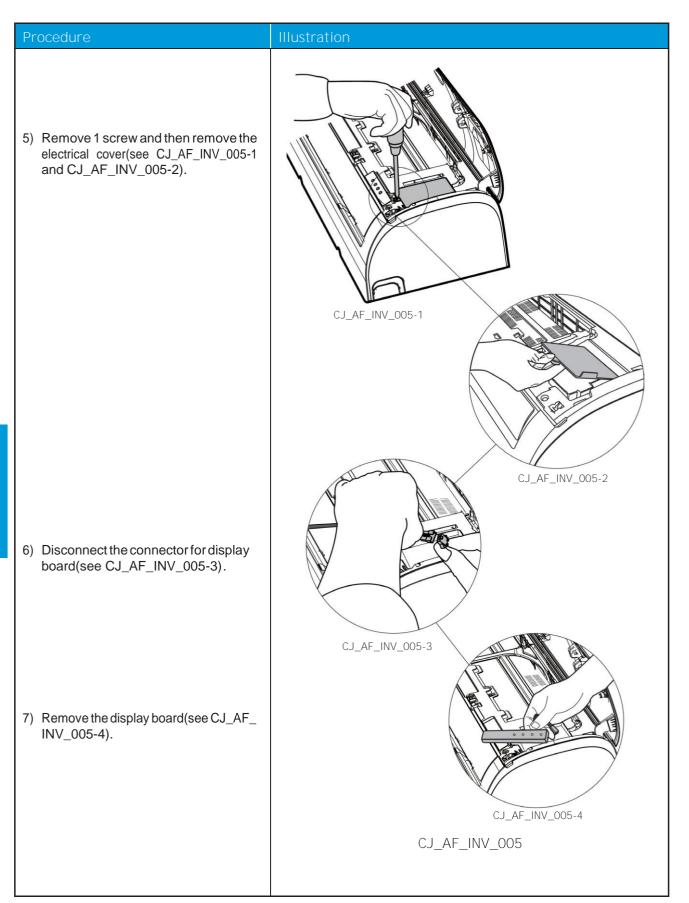
1. Front Panel

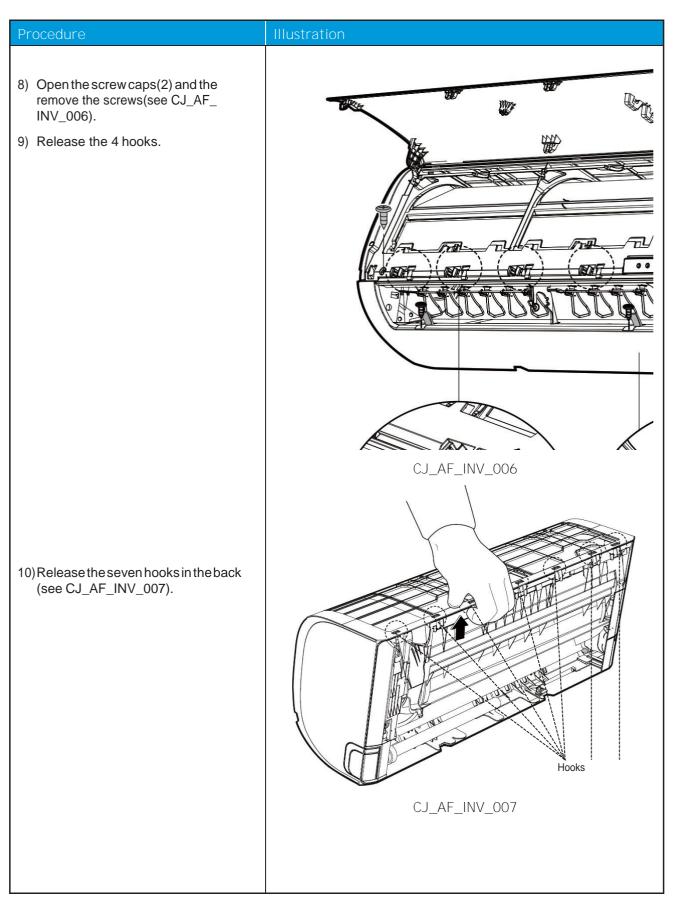


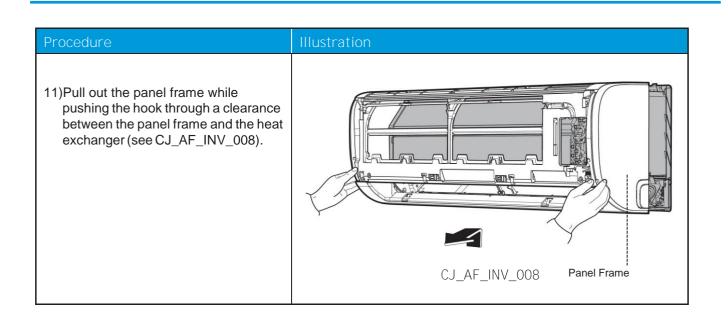
Note: This section is for reference only. Actual unit appearance may vary.

Maintenance and Disassembly



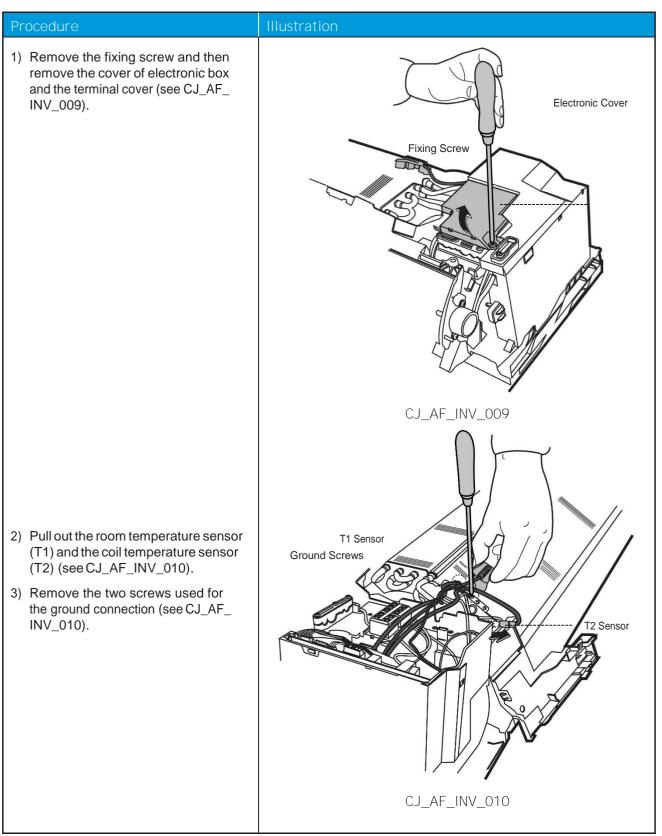




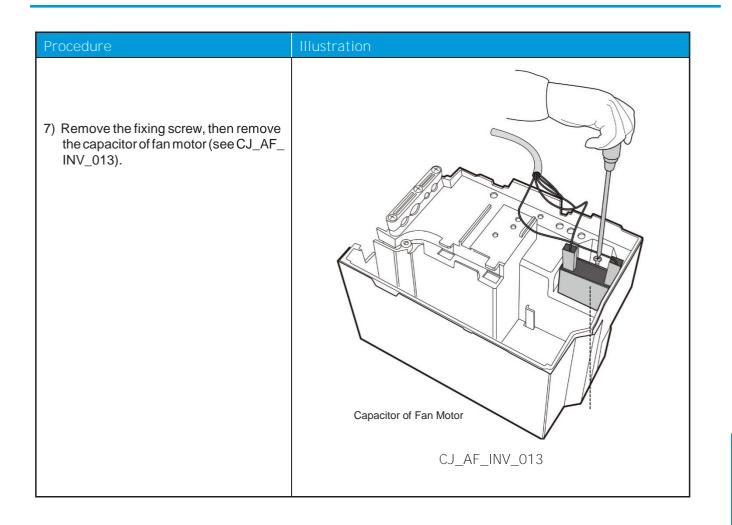


2. Electrical parts

Note: Remove the front panel (refer to 1. Front panel) before disassembling electrical parts.



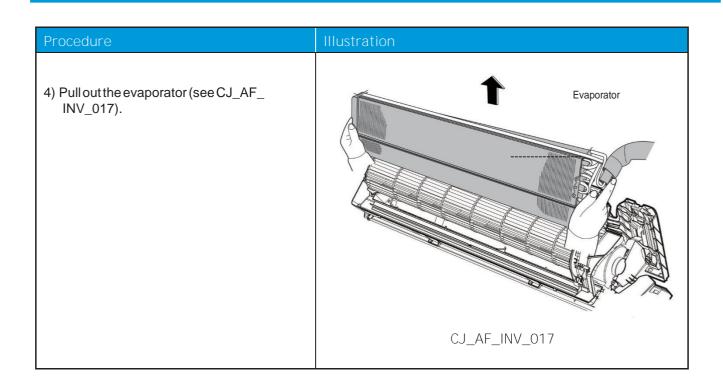
Procedure	Illustration
 Remove the fixing screw (see CJ_AF_ INV_011-1). 	
5) Pull out the Electrical control box along the direction indicated in right image. to remove it(CJ_AF_INV_011-2).	Fixing Screw Fixing Screw C
6) Disconnect the wires. Then remove the electronic main board (CJ_AF_ INV_012).	



3. Evaporator

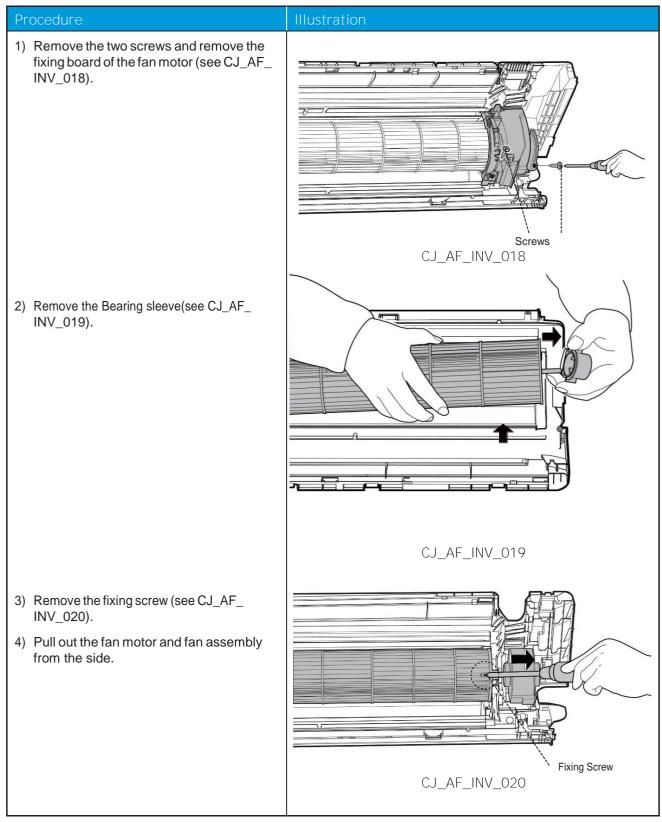
Note: Remove the front panel and electrical parts (refer to 1. Front panel and 2. Electrical parts) before disassembling evaporator.

Pr	rocedure	Illustration
1)	Disassemble the pipe holder located at the rear of the unit (see CJ_AF_INV_014).	Pipe Holder
2)	Remove the screws on the evaporator located at the fixed plate (see CJ_AF_ INV_015).	CJ_AF_INV_014
3)	Remove the two screws on the evaporator located at the base of the bearing side (see CJ_AF_INV_016).	Screws CJ_AF_INV_016



4. Fan motor and fan

Note: Remove the front panel, electrical parts and evaporator (refer to 1. Front panel, 2. Electrical parts, and 3. Evaporator). before disassembling fan motor and fan.



5. Step motor

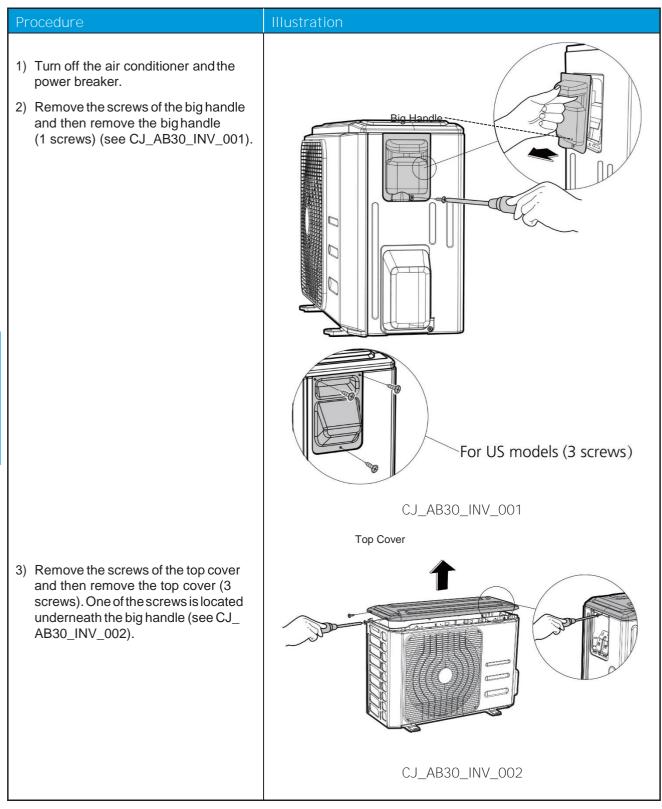
Note: Remove the front panel and electrical parts (refer to 1. Front panel, 2. Electrical parts) before disassembling step motor.

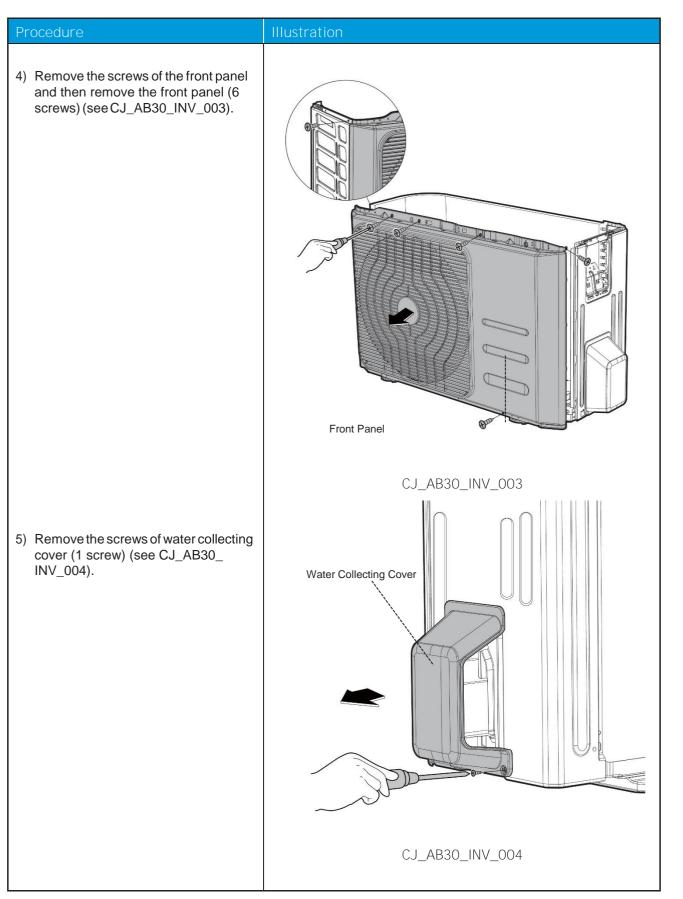
Procedure	Illustration
1) Remove the two screws, then remove the stepping motor (see CJ_AF_INV_021).	Stepping Motor
	CJ_AF_INV_021

2.2 Outdoor unit

1. Panel Plate

KWX-09/12HRDO,

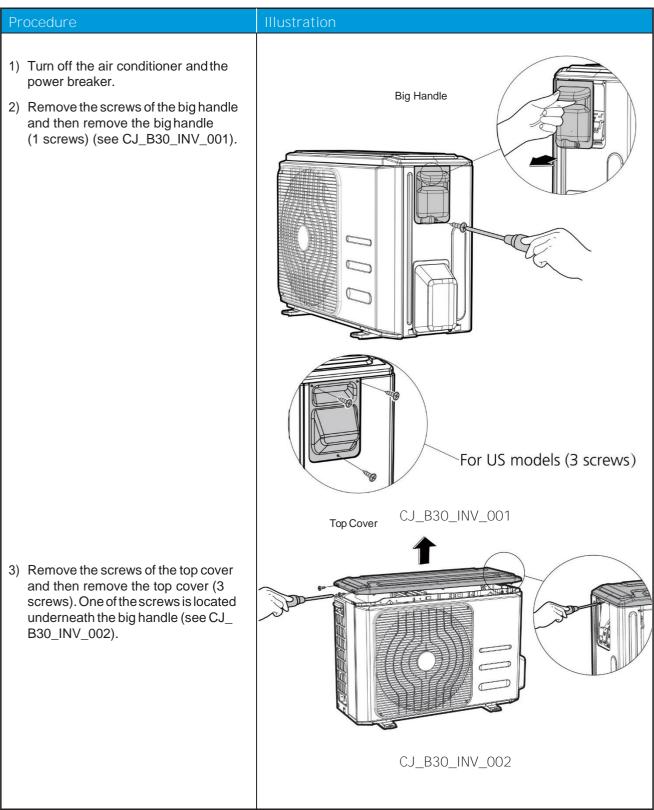


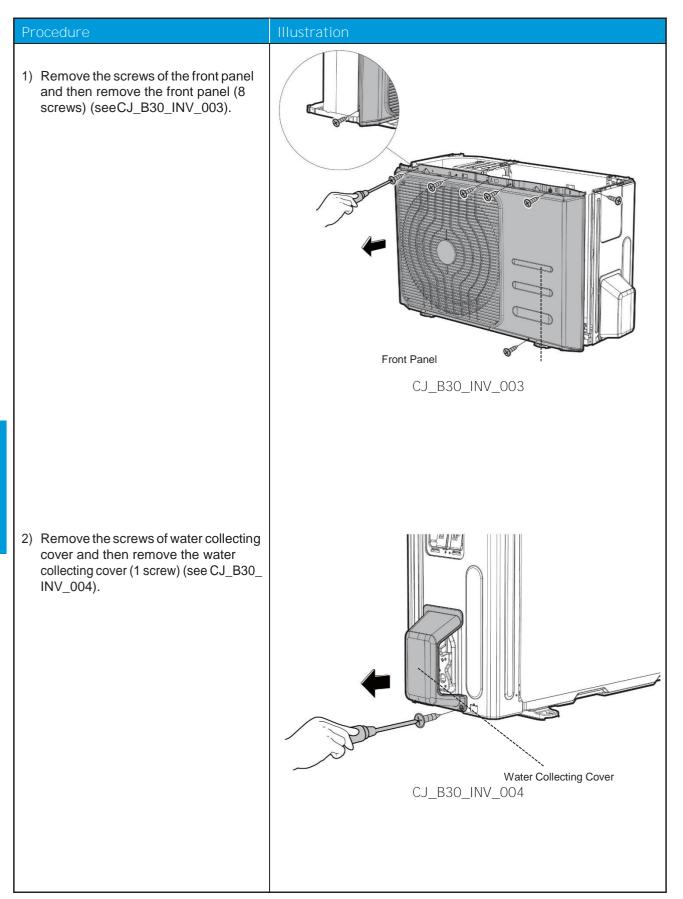


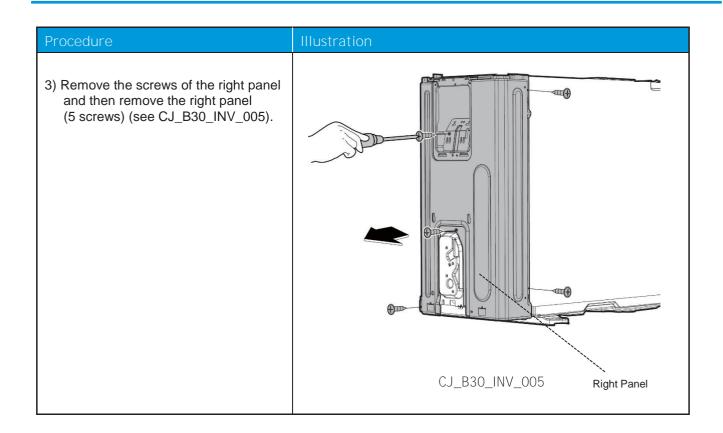
Procedure	Illustration
1) Remove the screws of the right panel and then remove the right panel (5 screws) (see CJ_AB30_INV_005).	
	CJ_AB30_INV_005

intenance and

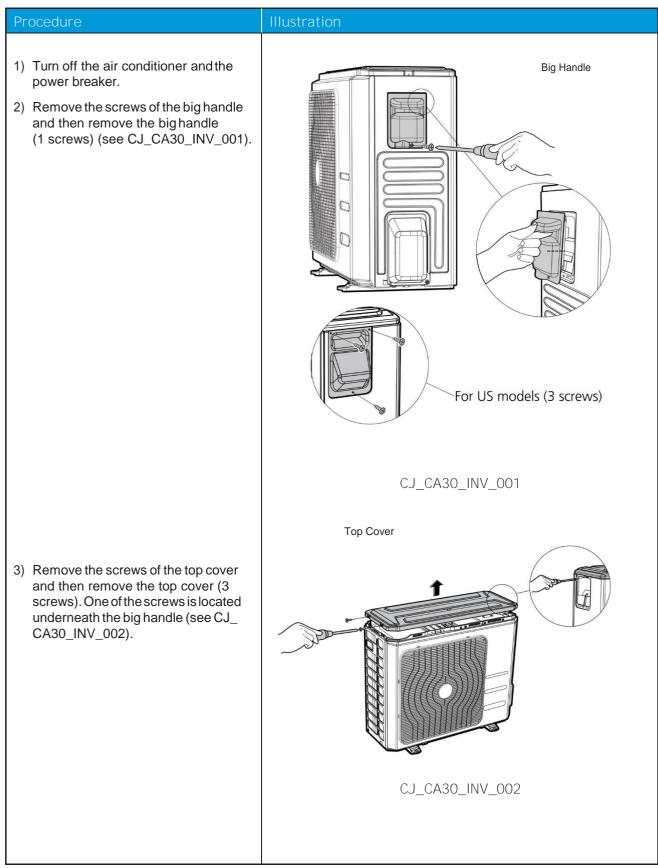
KWX-18HRDO,

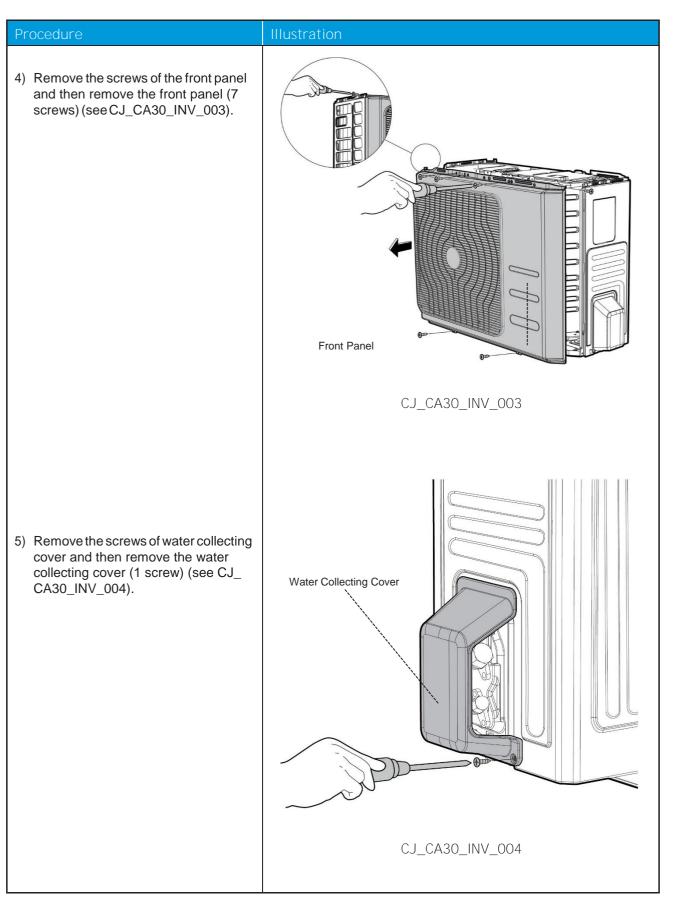


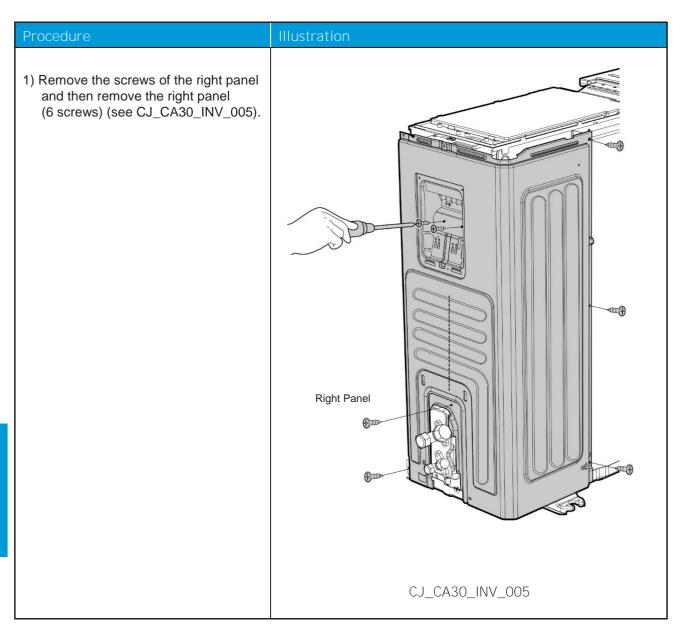




KWX-24HRDO

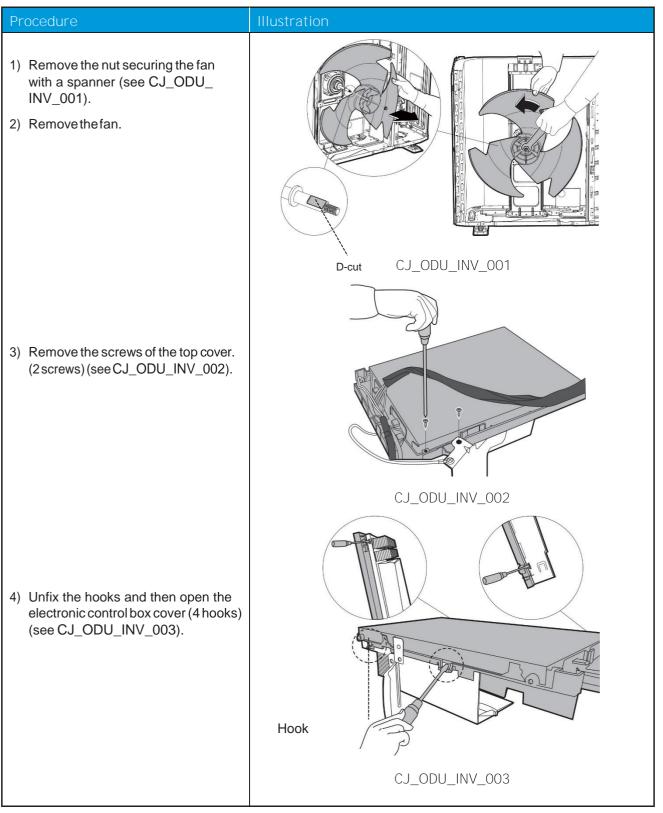


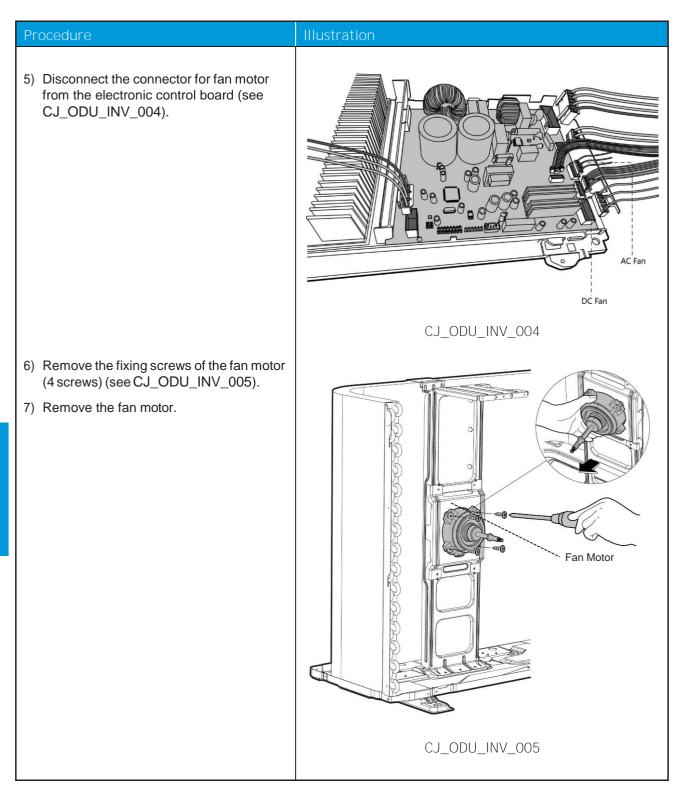




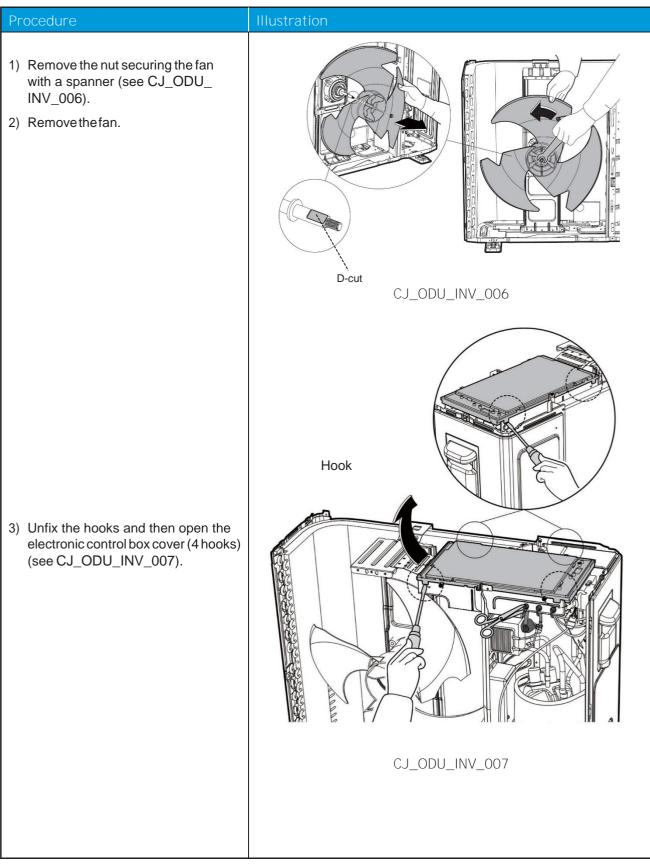
2. Fan disassembly

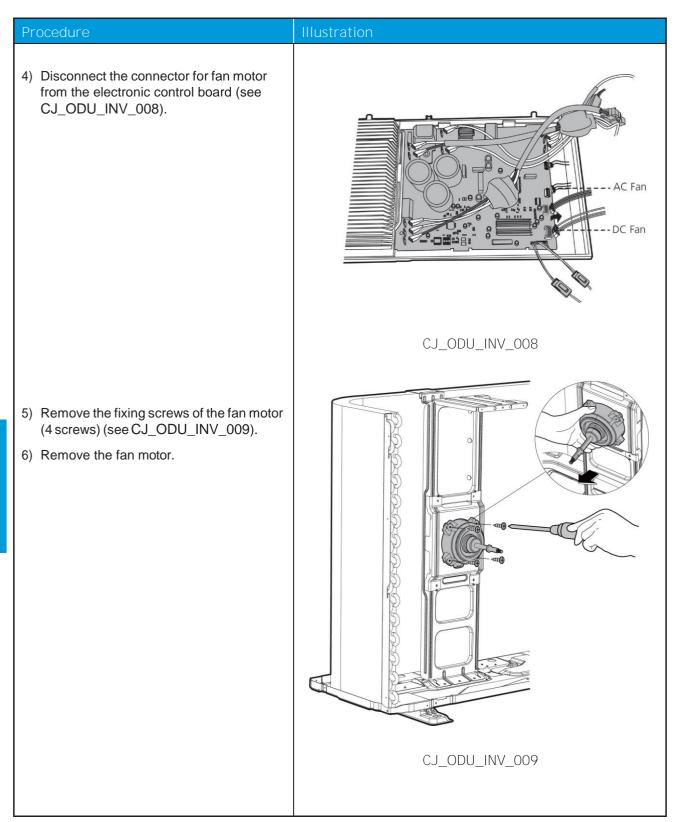
Note: Remove the panel plate and (refer to 1. Panel plate) before disassembling fan. KWX-09/12/18HRDO,





KWX-24HRDO

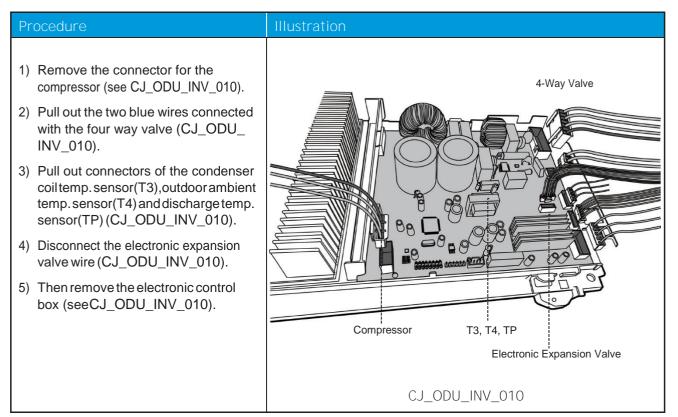




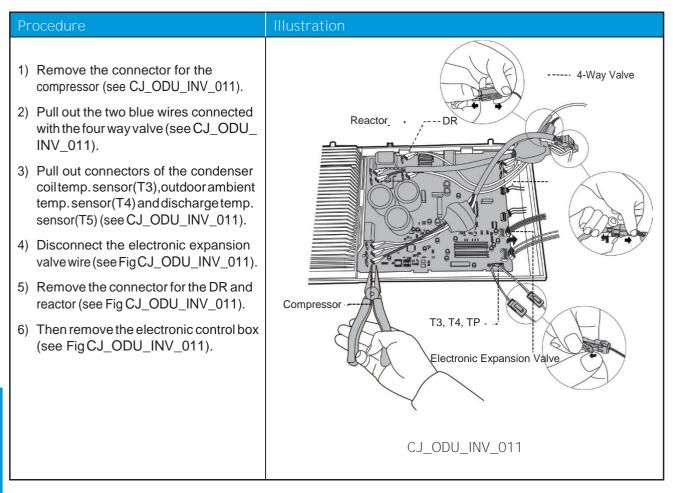
3. Electrical parts

Note: Remove the panel plate and fan assembly (refer to 1. Panel plate and 2. Fan assembly) before disassembling electrical parts.

KWX-09/12/18HRDO,



KWX-24HRDO

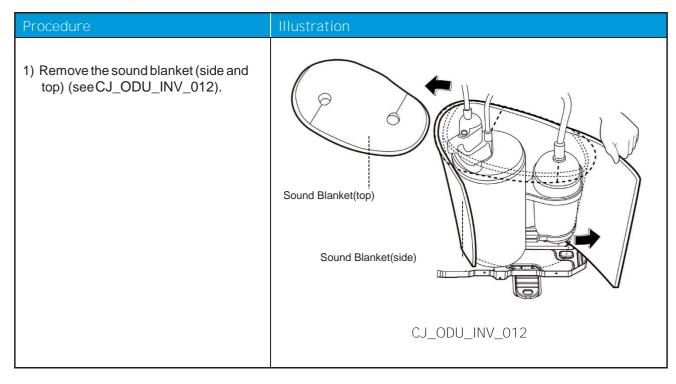


laintenance and Disassembly

4. Sound blanket

WARNING: Recover refrigerant from the refrigerant circuit before remove the compressor.

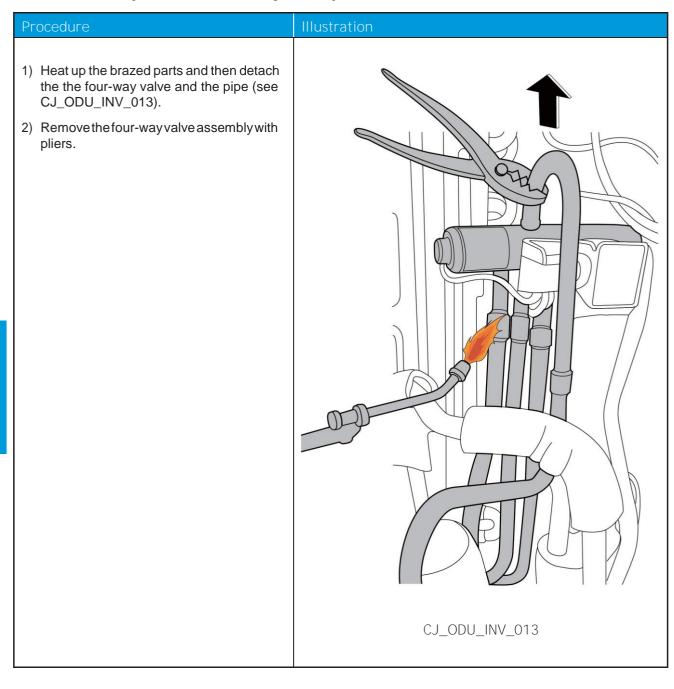
Note: Remove the panel plate, electrical parts, and fan assembly (refer to 1. Panel plate, 2. Electrical parts, and 3. Fan assembly) before disassembling sound blanket.



5. Four-way valve (for heat pump models)

WARNING: Recover refrigerant from the refrigerant circuit before remove the four-wayvalve.

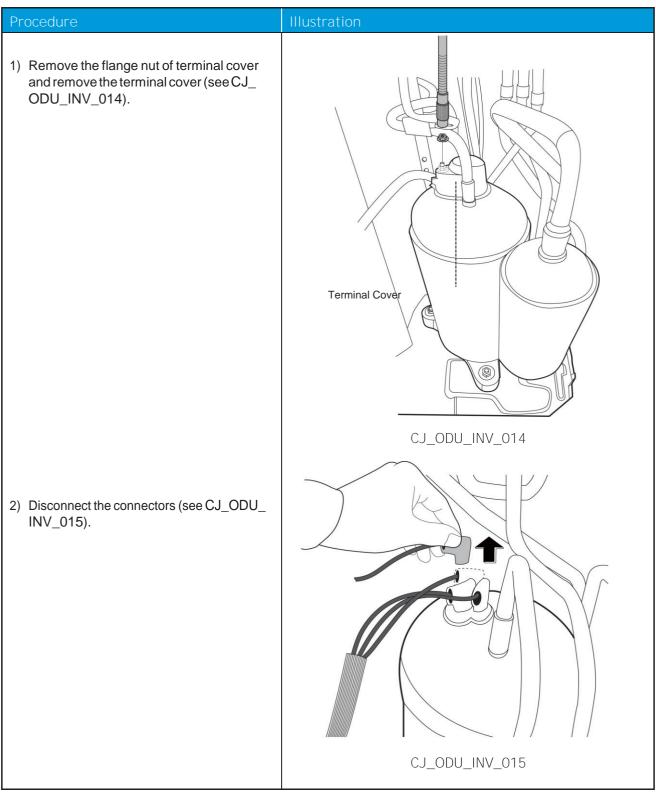
Note: Remove the panel plate, electrical parts, and fan assembly (refer to 1. Panel plate, 2. Electrical parts, and 3. Fan assembly) before disassembling four-way valve.



6. Compressor

WARNING: Recover refrigerant from the refrigerant circuit before remove the compressor.

Note: Remove the panel plate, electrical parts, and fan assembly (refer to 1. Panel plate, 2. Electrical parts, and 3. Fan assembly) before disassembling compressor.



Procedure	Illustration
3) Remove the hex nuts and washers securing the compressor, located on the bottom plate (see CJ_ODU_INV_016).	
 4) Heat up the brazed parts and then remove the the discharge pipe and the suction pipe (see CJ_ODU_INV_017). 5) Lift the compressor from the base pan assembly with pliers. 	CJ_ODU_INV_016
Note: This section is for reference only. Actu	CJ_ODU_INV_017

Troubleshooting

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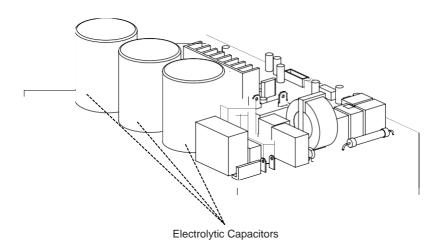
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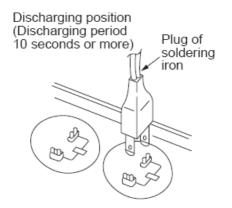
1. Safety Caution

(

Electricity remains in capacitors even when the power supply is off. Ensure the capacitors are fully discharged before troubleshooting.



For other models, connect discharge resistance (approx.100 \land 40W) or a soldering iron plug between the positive **a** negative terminals of the electrolytic capacitor. The terminals are located on the bottom surface of the outdoor PCB.



Note: This picture is for reference only. Actual appearances may vary.

2. General Troubleshooting

2.1 Error Display (Indoor Unit)

When the indoor unit encounters a recognized error, the operation lamp will flash in a corresponding series, the timer lamp may turn on or begin flashing, and an error code will be displayed. These error codes are described in the following table:

Operation lamp flashes	Timer lamp	LED Display	Error Information	Solution
1 time	OFF	EO	Indoor unit EEPROM parameter error	Page 72
2 times	OFF	E	Indoor / outdoor units communication error	Page 73
3 times	OFF	85	Zero-crossing signal detection error	Page 75
4 times	OFF	8	The indoor fan speed is operating outside of the normal range	Page 76
5 times	OFF	E4	Indoor room temperature sensor T1 is in open circuit or has short circuited	Page 78
6 times	OFF	ES	Evaporator coil temperature sensor T2 is in open circuit or has short circuited	Page 78
9 times	OFF	E7	Indoor PCB /Display board communication error	Page 79
7 times	OFF	EC	Refrigerant leak detected	Page 80
1 time	ON	F0	Overload current protection	Page 81
2 times	ON	F1	Outdoor ambient temperature sensor T4 open circuit or short circuit	Page 78
3 times	ON	Fa	Condenser coil temperature sensor T3 is in open circuit or has short circuited	Page 78
4 times	ON	FB	Compressor discharge temperature sensor TP open circuit or short circuit	Page 78
5 times	ON	F4	Outdoor unit EEPROM parameter error	Page 72
6 times	ON	P5	The outdoor fan speed is operating outside of the normal range	Page 76
1 time	FIR9H	p0	IPM malfunction or IGBT over-strong current protection	Page 82
2 times	FI R9 H	p1	Over voltage or over low voltage protection	Page 83
3 times	FI R9 H	5 q	High temperature protection of IPM module	Page 84
5 times	FIR9H	p4	Inverter compressor drive error	Page 85

For other errors:

The display board may show a garbled code or a code undefined by the service manual. Ensure that this code is not a temperature reading.

Troubleshooting:

Test the unit using the remote control. If the unit does not respond to the remote, the indoor PCB requires replacement. If the unit responds, the display board requires replacement.

3. Error Diagnosis and Troubleshooting Without Error Code

Be sure to turn off unit before any maintenance to prevent damage or injury.

3.1 Remote maintenance

SUGGESTION: When troubles occur, please check the following points with customers before field maintenance.

	Problem	Solution
1	Unit will not start	Page 66-67
2	The power switch is on but fans will not start	Page 66-67
3	The temperature on the display board cannot be set	Page 66-67
4	Unit is on but the wind is not cold(hot)	Page 66-67
5	Unit runs, but shortly stops	Page 66-67
6	The unit startup and stop frequently	Page 66-67
7	Unit runs continuously but insufficient cooling(heating)	Page 66-67
8	Cool can not change to heat	Page 66-67
9	Unit is noisy	Page 66-67

3.2 Field maintenance

	Problem	Solution
1	Unit will not start	Page 68-69
2	Compressor will not start but fans run	Page 68-69
3	Compressor and condenser (outdoor) fan will not start	Page 68-69
4	Evaporator (indoor) fan will not start	Page 68-69
5	Condenser (Outdoor) fan will not start	Page 68-69
6	Unit runs, but shortly stops	Page 68-69
7	Compressor short-cycles due to overload	Page 68-69
8	High discharge pressure	Page 68-69
9	Low discharge pressure	Page 68-69
10	High suction pressure	Page 68-69
11	Low suction pressure	Page 68-69
12	Unit runs continuously but insufficient cooling	Page 68-69
13	Too cool	Page 68-69
14	Compressor is noisy	Page 68-69
15	Horizontal louver can not revolve	Page 68-69

4. Quick Maintenance by Error Code

If you do not have the time to test whether specific parts are faulty, you can directly change the required parts according the error code.

You can find the parts to replace by error code in the following table.

Part requiring replacement	Error Code											
r art requiring replacement	EO	E1	Ð	E 4	85	E 7	EC	F0	F1			
Indoor PCB	\checkmark	Х	х									
Outdoor PCB	Х	\checkmark	Х	Х	Х	Х	Х	\checkmark	\checkmark			
Reactor	Х	\checkmark	Х	Х	Х	Х	Х	Х	х			
Indoor fan motor	Х	Х	\checkmark	Х	Х	Х	Х	Х	х			
Outdoor fan motor	Х	Х	Х	Х	Х	Х	Х	Х	х			
Temperature sensor	Х	Х	Х	\checkmark	\checkmark	Х	\checkmark	Х	\checkmark			
T2 Sensor	Х	Х	Х	Х	Х	Х	\checkmark	Х	х			
Additional refrigerant	Х	Х	Х	Х	Х	Х	Х	Х	х			
Compressor	Х	Х	Х	Х	Х	Х	Х	\checkmark	х			
IPM board	Х	Х	Х	Х	Х	Х	Х	Х	х			
Outdoor unit	Х	Х	Х	Х	Х	Х	Х	\checkmark	х			
Display board	Х	Х	Х	Х	Х	\checkmark	Х	Х	Х			

Part requiring replacement	Error Code											
r art requiring replacement	F2	FBI	F4	F5]	P0	P1	P8	P4				
Indoor PCB	Х	Х	Х	х	х	х	Х	Х				
Outdoor PCB	\checkmark											
Reactor	Х	Х	Х	х	х	\checkmark	Х	Х				
Indoor fan motor	Х	Х	Х	х	Х	х	Х	Х				
Outdoor fan motor	Х	Х	Х	\checkmark	Х	х	Х	Х				
Temperature sensor	\checkmark	\checkmark	Х	х	Х	Х	Х	Х				
T2 Sensor	Х	Х	Х	х	Х	х	Х	Х				
Additional refrigerant	Х	Х	Х	х	Х	х	Х	Х				
Compressor	Х	Х	Х	х	\checkmark	х	Х	\checkmark				
IPM board	Х	Х	Х	х	\checkmark	\checkmark	Х	\checkmark				
Outdoor unit	Х	Х	Х	Х	Х	Х	Х	Х				

001125100011										
Test method / remedy	Unit is noisy	Cool can not change to heat	Unit runs continuously but insufficient cooling(heating)	The unit starts up and stops frequently	Unit runs, but shortly stops	Unit is on but the wind is not cold(hot)	The temperature on the display board cannot be set	The power switch is on but fans will not start	Unit will not start	1.Remote Maintenance Possible causes of trouble
est voltage									₽	Power failure
lose the power switch									⊳	The main power tripped
nspect connections - tighten								⊳	⊳	Loose connections
hange the transformer								⊳	⊳	The main power tripped OCT Loose connections The call Faulty transformer Call
est voltage				₽	₽			⊳		
eplace the battery of the remote control							⊳			The voltage is too high or too low Oregoination The remote control is powered off Oregoination
eplace the remote control							⊳			Broken remote control
lean or replace			⊳							Dirty air filter
lean			⊳							Dirty condenser fins $\Theta_{\mathbf{f}}$
djust the setting temperature			⊳		₽	₽				Dirty condenser fins The setting temperature is higher/lower than the room's(cooling/heating) The ambient temperature is too high/low when the mode is cooling/heating
urn the AC later			₽	₽	\$	₽				The ambient temperature is too high/low when the mode is cooling/heating
djust to cool mode						⊳				Fan mode
urn off SILENCE function.			⊳							SILENCE function is activated (optional function)
urn the AC later				₽						Frosting and defrosting frequently

Check heat load		-	₽	-			Heavy load condition	·
Tighten bolts or screws	₽						Loosen hold down bolts and / or screws	
Close all the windows and doors			₽			Bad airproof		Ot
Remove the obstacles			₽	⊳			The air inlet or outlet of either unit is blocked	
Reconnect the power or press ON/OFF button on remote control to restart						\$ Interference from cell phone towers and remote boosters		SJ
Remove them	⊳						Shipping plates remain attached	

Troubleshooting

П

	1 ourserund r Darit					4											
Test method / remedy	Horizontal louver can not revolve	Compressor is noisy	Too cool	Unit runs continuously but insufficient cooling	Low suction pressure	High suction pressure	Low discharge pressure	High discharge pressure	Compressor short-cycles due to overload	Unit runs, but shortly stops	Condenser (Outdoor) fan will not start	Evaporator (indoor) fan will not start	Compressor and condenser (outdoor) fan will not start	Compressor will not start but fans run	Unit will not start	Possible causes of trouble	2. Field Maintenance
Test voltage															₽	Power failure	
Inspect fuse type & size															⊳	Blown fuse or varistor	
Inspect connections - tighten	⋫														⊳	Loose connections	
Test circuits with tester	\$										⊳	\$	₽	\$	⊳	Shorted or broken wires	
Test continuity of safety device															⊳	Safety device opens	
Testcontinuityofthermostat/sensor&wirin	g		⊳								≯		₽	\$		Faulty thermostat / room temperature sensor	
Place the temperature sensor at the central of the air inlet grille			⊳													Wrong setting place of temperature sensor	Electrical
Check control circuit with tester															⊳	Faulty transformer	cal
Check capacitor with tester											≯	⊳		⊳		Shorted or open capacitor	
Test continuity of coil & contacts									₽	⊳			₽	\$		Faulty magnetic contactor for compressor	Circu
Test continuity of coil & contacts											₽	₽				Faulty magnetic contactor for fan	
Test voltage									₽	⊳						Low voltage	
Replace the stepping motor	⋫															Faulty stepping motor	
Check resistance with multimeter														\$		Shorted or grounded compressor	
Check resistance with multimeter											≯	\$				Shorted or grounded fan motor	

Replace the compressor	-										Σ	\$ Compressor stuck	
Leak test		Z	\$ X	\$		⊳		⊳	⊳			Shortage of refrigerant	
Replace restricted part		Z	\$ X	₽					⊳⊳			Restricted liquid line	
Clean or replace		I	\$)	\$								Dirty air filter	
Clean coil		Z	\$ X	\$								Dirty evaporator coil	
Check fan		Σ	} >	\$								Insufficient air through evaporator coil	
Change charged refrigerant volume	⊳				⊳		⊳	⊳	⊳			Overcharge of refrigerant	Ret
Clean condenser or remove obstacle		Σ	þ				⊳	⊳	⊳			Dirty or partially blocked condenser	frig
Purge, evacuate and recharge		Σ	þ				⊳					Air or incompressible gas in refrigerant cycle	ger
Remove obstruction to air flow		Σ	þ				⊳					Short cycling of condensing air	jerant
Remove obstruction in air or water flow							⊳					High temperature condensing medium	\bigcirc
Remove obstruction in air or water flow							⊳					Insufficient condensing medium	irc
Replace compressor	⊳											Broken compressor internal parts	
Test compressor efficiency		Σ	þ		⊳	⊳						Inefficient compressor	
Replace valve)	\$								Expansion valve obstructed	
Replace valve)	\$					⊳			Expansion valve or capillary tube closed completely	
Replace valve)	\$					⊳			Leaking power element on expansion valve	
Fix feeler bulb					⊳							Poor installation of feeler bulb	
Check heat load		Σ	⊱		⊳							Heavy load condition	
Tighten bolts or screws	⊳											Loosen hold down bolts and / or screws	
Remove them	⊳											Shipping plates remain attached	Oth
ChooseAC of lager capacity or add the number of AC		Σ	þ									Poor choices of capacity	thers
Rectify piping so as not to contact each other or with external plate	⊳											Contact of piping with other piping or external plate	

Troubleshooting

5. Troubleshooting by Error Code

5.1 Common Check Procedures

5.1.1 Temperature Sensor Check

 ${\sf Disconnect}\ the\ temperature\ sensor\ from\ {\sf PCB}, measure\ the\ resistance\ value\ with\ a\ tester.$

Temperature Sensors.

Room temp.(T1) sensor,

Indoor coil temp.(T2) sensor,

Outdoor coil temp.(T3) sensor,

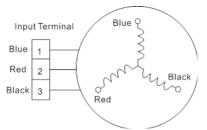
Outdoor ambient temp.(T4) sensor,

Compressor discharge temp.(Tp) sensor.

Measure the resistance value of each winding by using the multi-meter.

5.1.2 Compressor checking

Measure the resistance value of each winding by using the tester.



Desition		Resistance Value			
Position	KSK89D53UEZ	KSM135D23UFZ	KTF235D22UMT		
Blue - Red					
Blue - Black	2.35∧(20°C/68°F)	1.28∧(20°C/68°F)	0.75∧(20°C/68°F)		
Red - Blue					



5.1.3 IPM Continuity Check

Turn off the power, let the large capacity electrolytic capacitors discharge completely, and dismount the IPM. Use a digital tester to measure the resistance between P and UVWN; UVW and N.

Digital	tester	Normal resistance value	Digital tester		Normal resistance value
(+)Red	(-)Black		(+)Red	(-)Black	
	Ν	∞	U		×
D	U		V	N	
F	V	(Several M∧)	W	Ν	(Several M∧)
	W		(+)Red		

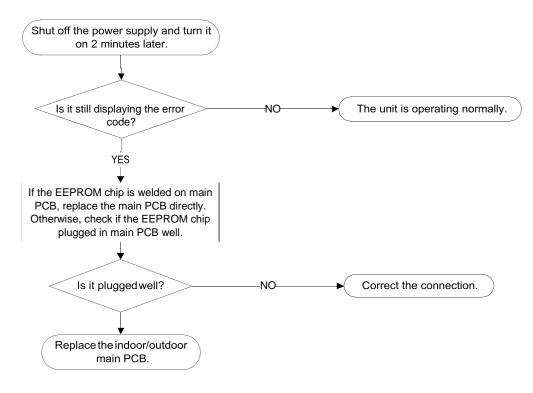
5.2 EO/F4 (EEPROM parameter error)

Description: Indoor or outdoor PCB main chip does not receive feedback from EEPROM chip.

Recommended parts to prepare:

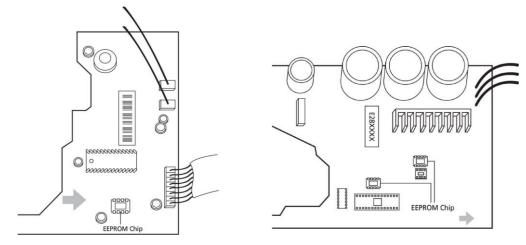
- Faulty indoor PCB
- Faulty outdoor PCB

Troubleshooting and repair:



Remarks:

The location of the EEPROM chip on the indoor and outdoor PCB is shown in the following two images:

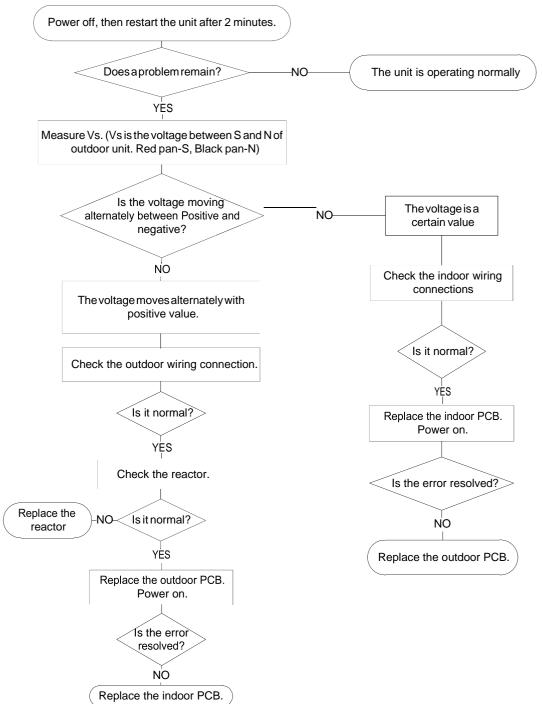


Note: These images are for reference only.

5.3 E1 (Indoor and outdoor unit communication error)

Description: The indoor unit has not received feedback from the outdoor unit for 110 seconds, four consecutive times. Recommended parts to prepare:

- Faulty indoor PCB
- Faulty outdoor PCB
- Faulty reactor



Remarks:

- Use a multimeter to test the resistance of the reactor which does not connect with capacitor.
- The normal value should be around zero ohm. Otherwise, the reactor must have malfunction.

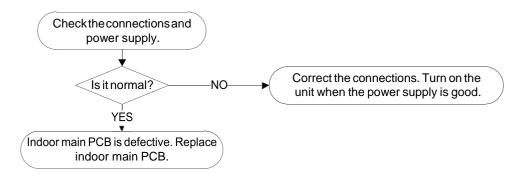


5.4 E2 (Zero crossing detection error diagnosis and solution)

Description: When PCB does not receive zero crossing signal feedback for 4 minutes or the zero crossing signal time interval is abnormal.

Recommended parts to prepare:

- Connection mistake
- Faulty PCB

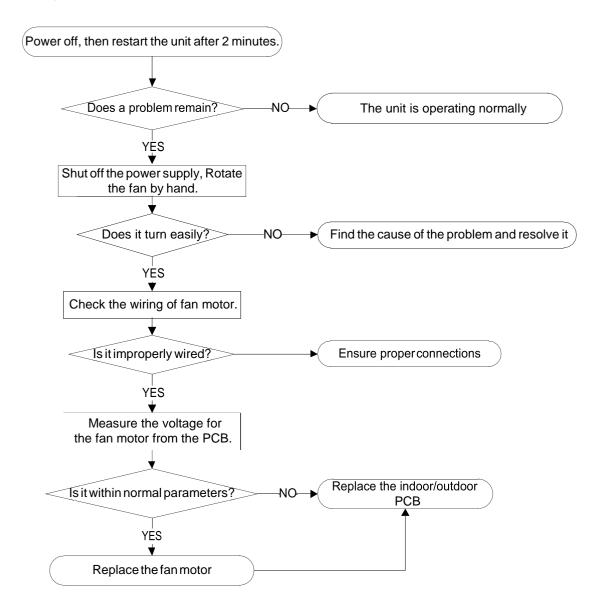


5.5 E3/F5 (Fan speed is operating outside of the normal range)

Description: When the indoor fan speed keeps too low (300RPM) for certain time, the unit will stop and the LED will display the failure(E3). When the outdoor fan speed registers below 200RPM or over 1500RPM for an extended period of time, the unit will stop and the LED will display the failure(F5).

Recommended parts to prepare:

- Wiring mistake
- Faulty fan assembly
- Faulty fan motor
- Faulty PCB

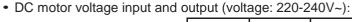


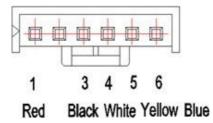
Index:

1. Indoor or Outdoor DC Fan Motor(control chip is in fan motor)

Power on and when the unit is in standby, measure the voltage of pin1-pin3, pin4-pin3 in fan motor connector. If the value of the voltage is not in the range showing in below table, the PCB must has problems and need to be replaced.

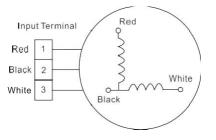
• •	-	,	
No.	Color	Signal	Voltage
1	Red	Vs/Vm	280V~380V
2			
3	Black	GND	0V
4	White	Vcc	14-17.5V
5	Yellow	Vsp	0~5.6V
6	Blue	FG	14-17.5V





2. Indoor AC Fan Motor

Power on and set the unit running in fan mode at high fan speed. After running for 15 seconds, measure the voltage of pin1 and pin2. If the value of the voltage is less than 100V(208~240V power supply) or 50V(115V power supply), the PCB must has problems and need to be replaced.

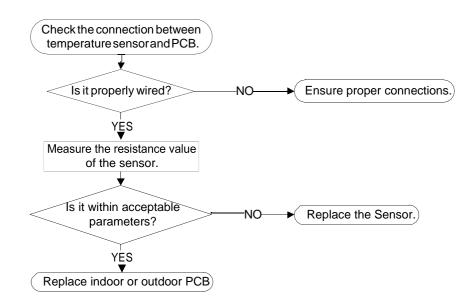


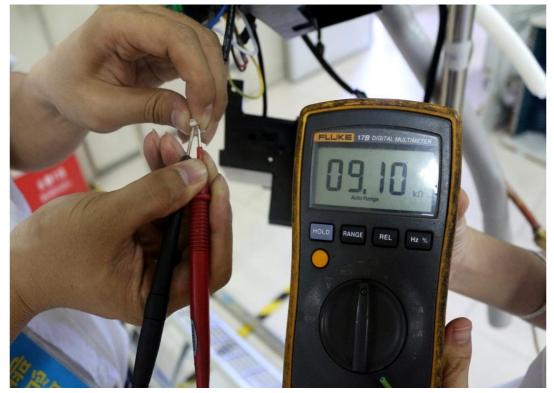
5.6 E4/E5/F1/F2/F3 (Open circuit or short circuit of temperature sensor diagnosis and solution)

Description: If the sampling voltage is lower than 0.06V or higher than 4.94V, the LED will display the failure.

Recommended parts to prepare:

- Wiring mistake
- Faulty sensor
- Faulty PCB



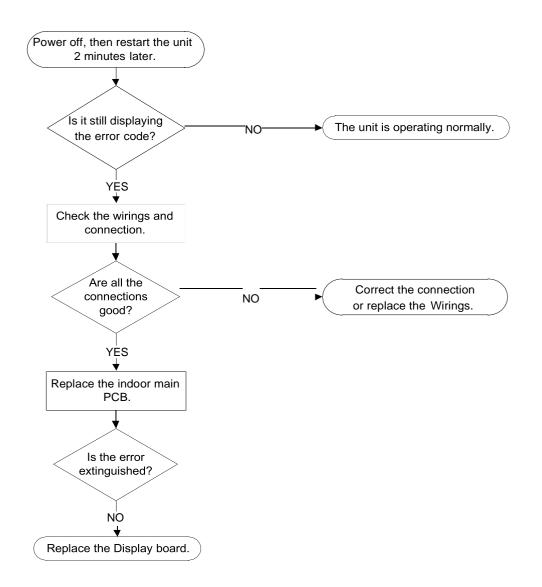


5.7 E7 (Indoor PCB /Display board communication error)

Description: Indoor PCB does not receive feedback from Display board for 120 seconds.

Recommended parts to prepare:

- Wiring mistake
- Faulty PCB
- Display board malfunction



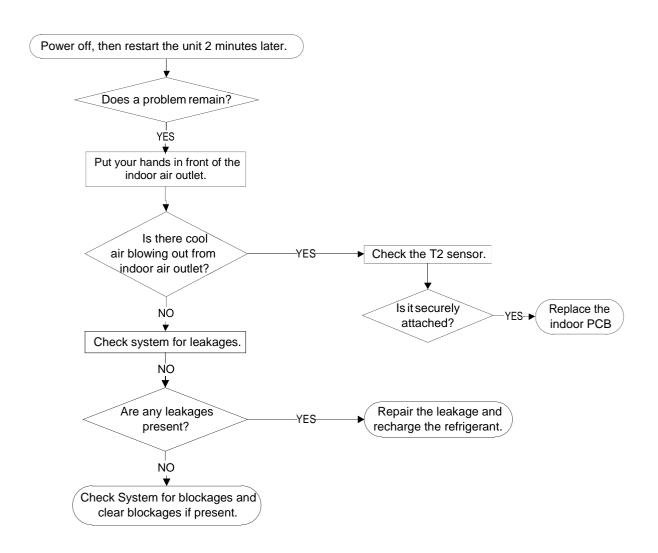
5.8 EC (Refrigerant Leakage Detection diagnosis and solution)

Description: Define the evaporator coil temp.T2 of the compressor just starts running as Tcool.

In the beginning 8 minutes after the compressor starts up, if T2<Tcool-1°C does not keep continuous 4 seconds and compressor running frequency higher than 50Hz does not keep continuous 3 minutes, and this situation happens 3 times, the display area will show "EC" and AC will turn off.

Recommended parts to prepare:

- Faulty T2 sensor
- Faulty indoor PCB
- System problems, such as leakage or blockages

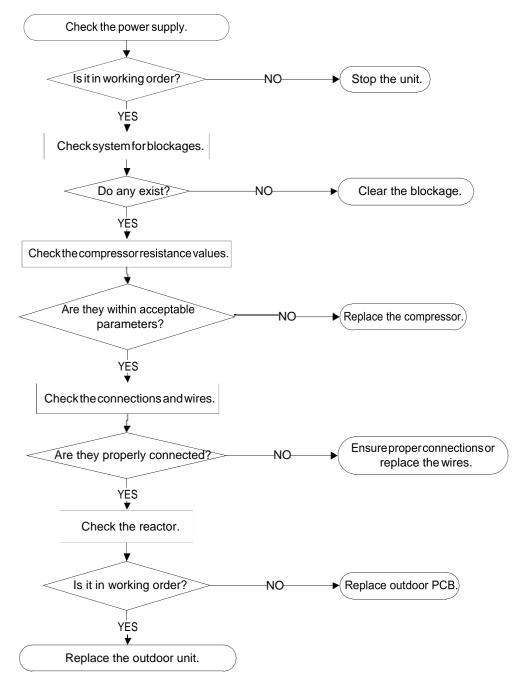


5.9 FO(Overload current protection diagnosis and solution)

Description: An abnormal current rise is detected by checking the specified current detection circuit.

Recommended parts to prepare:

- Power supply problems.
- System blockage
- Faulty PCB
- Wiring mistake
- Compressor malfunction

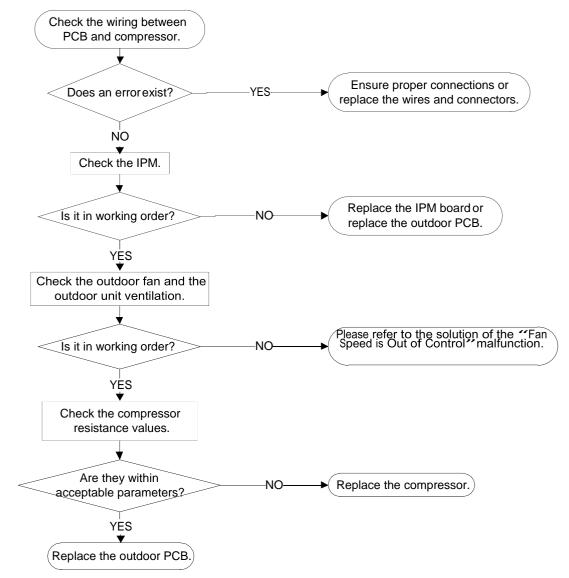


5.10 PO(IPM malfunction or IGBT over-strong current protection diagnosis and solution)

Description: When the voltage signal the IPM sends to the compressor drive chip is abnormal, the display LED shows "P0" and the AC turn off.

Recommended parts to prepare:

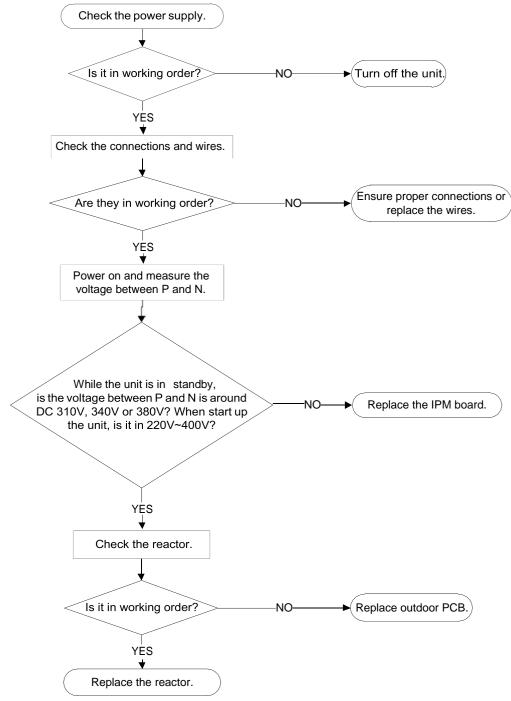
- Wiring mistake
- IPM malfunction
- Faulty outdoor fan assembly
- Compressor malfunction
- Faulty outdoor PCB



5.11 P1(Over voltage or too low voltage protection diagnosis and solution)

Description: Abnormal increases or decreases in voltage are detected by checking the specified voltage detection circuit. Recommended parts to prepare:

- Power supply issues
- System leakage or blockage
- Faulty PCB

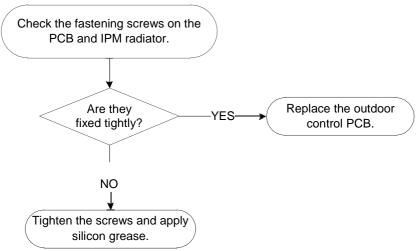


5.12 P2(High temperature protection of IPM module diagnosis and solution)

Description: If the temperature of IPM module is higher than setting value, the LED displays this failure code.

Recommended parts to prepare:

- Faulty PCB
- Connection problems

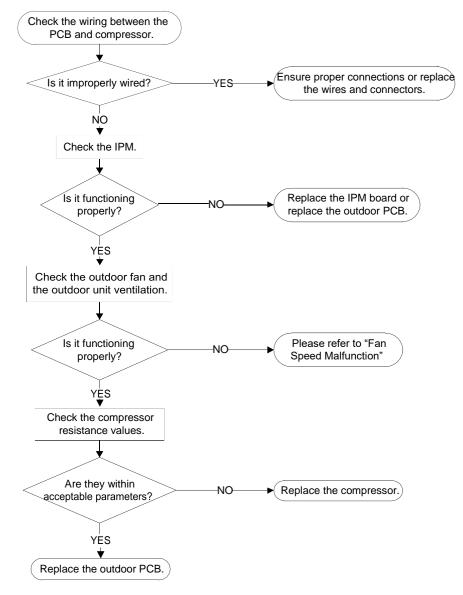


5.13 P4(Inverter compressor drive error diagnosis and solution)

Description: An abnormal inverter compressor drive is detected by a special detection circuit, including communication signal detection, voltage detection, compressor rotation speed signal detection and so on.

Recommended parts to prepare:

- Wiring mistake
- IPM malfunction
- Faulty outdoor fan assembly
- Compressor malfunction
- Faulty outdoor PCB



Appendix

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°C	۴F	K Ohm	°C	°F	K Ohm	°C	۴F	K Ohm	°C	°F	K Ohm
-20	-4	115.266	20	68	12.6431	60	140	2.35774	100	212	0.62973
-19	-2	108.146	21	70	12.0561	61	142	2.27249	101	214	0.61148
-18	0	101.517	22	72	11.5	62	144	2.19073	102	216	0.59386
-17	1	96.3423	23	73	10.9731	63	145	2.11241	103	217	0.57683
-16	3	89.5865	24	75	10.4736	64	147	2.03732	104	219	0.56038
-15	5	84.219	25	77	10	65	149	1.96532	105	221	0.54448
-14	7	79.311	26	79	9.55074	66	151	1.89627	106	223	0.52912
-13	9	74.536	27	81	9.12445	67	153	1.83003	107	225	0.51426
-12	10	70.1698	28	82	8.71983	68	154	1.76647	108	226	0.49989
-11	12	66.0898	29	84	8.33566	69	156	1.70547	109	228	0.486
-10	14	62.2756	30	86	7.97078	70	158	1.64691	110	230	0.47256
-9	16	58.7079	31	88	7.62411	71	160	1.59068	111	232	0.45957
-8	18	56.3694	32	90	7.29464	72	162	1.53668	112	234	0.44699
-7	19	52.2438	33	91	6.98142	73	163	1.48481	113	235	0.43482
-6	21	49.3161	34	93	6.68355	74	165	1.43498	114	237	0.42304
-5	23	46.5725	35	95	6.40021	75	167	1.38703	115	239	0.41164
-4	25	44	36	97	6.13059	76	169	1.34105	116	241	0.4006
-3	27	41.5878	37	99	5.87359	77	171	1.29078	117	243	0.38991
-2	28	39.8239	38	100	5.62961	78	172	1.25423	118	244	0.37956
-1	30	37.1988	39	102	5.39689	79	174	1.2133	119	246	0.36954
0	32	35.2024	40	104	5.17519	80	176	1.17393	120	248	0.35982
1	34	33.3269	41	106	4.96392	81	178	1.13604	121	250	0.35042
2	36	31.5635	42	108	4.76253	82	180	1.09958	122	252	0.3413
3	37	29.9058	43	109	4.5705	83	181	1.06448	123	253	0.33246
4	39	28.3459	44	111	4.38736	84	183	1.03069	124	255	0.3239
5	41	26.8778	45	113	4.21263	85	185	0.99815	125	257	0.31559
6	43	25.4954	46	115	4.04589	86	187	0.96681	126	259	0.30754
7	45	24.1932	47	117	3.88673	87	189	0.93662	127	261	0.29974
8	46	22.5662	48	118	3.73476	88	190	0.90753	128	262	0.29216
9	48	21.8094	49	120	3.58962	89	192	0.8795	129	264	0.28482
10	50	20.7184	50	122	3.45097	90	194	0.85248	130	266	0.2777
11	52	19.6891	51	124	3.31847	91	196	0.82643	131	268	0.27078
12	54	18.7177	52	126	3.19183	92	198	0.80132	132	270	0.26408
13	55	17.8005	53	127	3.07075	93	199	0.77709	133	271	0.25757
14	57	16.9341	54	129	2.95896	94	201	0.75373	134	273	0.25125
15	59	16.1156	55	131	2.84421	95	203	0.73119	135	275	0.24512
16	61	15.3418	56	133	2.73823	96	205	0.70944	136	277	0.23916
17	63	14.6181	57	135	2.63682	97	207	0.68844	137	279	0.23338
18	64	13.918	58	136	2.53973	98	208	0.66818	138	280	0.22776
19	66	13.2631	59	138	2.44677	99	210	0.64862	139	282	0.22231

i) Temperature Sensor Resistance Value Table for T1, T2, T3 and T4 (°C - K)

ii)	Temp	perati	ure Sens	or Re	esista	nce Valu	ie Tak	ole fo	r TP (°C	- K)

_	гепц		li e sens	OF RE	sista	nce Valu	le rat	bie i o		- K)		
	°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm
	°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm	°C	°F	K Ohm
	-20	-4	542.7	20	68	68.66	60	140	13.59	100	212	3.702
	-19	-2	511.9	21	70	65.62	61	142	13.11	101	214	3.595
	-18	0	483	22	72	62.73	62	144	12.65	102	216	3.492
	-17	1	455.9	23	73	59.98	63	145	12.21	103	217	3.392
	-16	3	430.5	24	75	57.37	64	147	11.79	104	219	3.296
	-15	5	406.7	25	77	54.89	65	149	11.38	105	221	3.203
	-14	7	384.3	26	79	52.53	66	151	10.99	106	223	3.113
	-13	9	363.3	27	81	50.28	67	153	10.61	107	225	3.025
	-12	10	343.6	28	82	48.14	68	154	10.25	108	226	2.941
	-11	12	325.1	29	84	46.11	69	156	9.902	109	228	2.86
	-10	14	307.7	30	86	44.17	70	158	9.569	110	230	2.781
	-9	16	291.3	31	88	42.33	71	160	9.248	111	232	2.704
	-8	18	275.9	32	90	40.57	72	162	8.94	112	234	2.63
	-7	19	261.4	33	91	38.89	73	163	8.643	113	235	2.559
	-6	21	247.8	34	93	37.3	74	165	8.358	114	237	2.489
	-5	23	234.9	35	95	35.78	75	167	8.084	115	239	2.422
	-4	25	222.8	36	97	34.32	76	169	7.82	116	241	2.357
	-3	27	211.4	37	99	32.94	77	171	7.566	117	243	2.294
	-2	28	200.7	38	100	31.62	78	172	7.321	118	244	2.233
	-1	30	190.5	39	102	30.36	79	174	7.086	119	246	2.174
	0	32	180.9	40	104	29.15	80	176	6.859	120	248	2.117
	1	34	171.9	41	106	28	81	178	6.641	121	250	2.061
	2	36	163.3	42	108	26.9	82	180	6.43	122	252	2.007
	3	37	155.2	43	109	25.86	83	181	6.228	123	253	1.955
	4	39	147.6	44	111	24.85	84	183	6.033	124	255	1.905
	5	41	140.4	45	113	23.89	85	185	5.844	125	257	1.856
	6	43	133.5	46	115	22.89	86	187	5.663	126	259	1.808
	7	45	127.1	47	117	22.1	87	189	5.488	127	261	1.762
	8	46	121	48	118	21.26	88	190	5.32	128	262	1.717
	9	48	115.2	49	120	20.46	89	192	5.157	129	264	1.674
	10	50	109.8	50	122	19.69	90	194	5	130	266	1.632
	11	52	104.6	51	124	18.96	91	196	4.849			
	12	54	99.69	52	126	18.26	92	198	4.703			
	13	55	95.05	53	127	17.58	93	199	4.562			
	14	57	90.66	54	129	16.94	94	201	4.426			
	15	59	86.49	55	131	16.32	95	203	4.294			
	16	61	82.54	56	133	15.73	96	205	4.167			
ſ	17	63	78.79	57	135	15.16	97	207	4.045			
	18	64	75.24	58	136	14.62	98	208	3.927			
ſ	19	66	71.86	59	138	14.09	99	210	3.812			

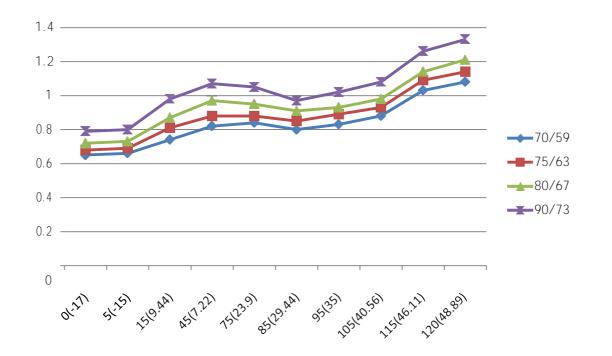
iii) Pressure On Service Port(R32)

Cooling chart:

°F(°C)	ODT IDT	0(-17)	5(-15)	15 (9.44)	45 (7.22)	75 (23.89)	85 (29.44)	95 (35)	105 (40.56)	115 (46.11)	120 (48.89)
BAR	70/59	6.5	6.6	7.4	8.2	8.4	8.0	8.3	8.8	10.3	10.8
BAR	75/63	6.8	6.9	8.1	8.8	8.8	8.5	8.9	9.3	10.9	11.4
BAR	80/67	7.2	7.3	8.7	9.7	9.5	9.1	9.3	9.8	11.4	12.1
BAR	90/73	7.9	8.0	9.8	10.7	10.5	9.7	10.2	10.8	12.6	13.3

°F(°C)	ODT IDT	0(-17)	5(-15)	15 (9.44)	45 (7.22)	75 (23.89)	85 (29.44)	95 (35)	105 (40.56)	115 (46.11)	120 (48.89)
PSI	70/59	95	96	108	118	121	115	119	128	150	157
PSI	75/63	99	101	117	128	126	122	129	135	158	165
PSI	80/67	105	106	125	141	138	132	135	143	165	176
PSI	90/73	114	115	142	155	152	141	148	157	184	193

°F(°C)	ODT IDT	0(-17)	5(-15)	15 (9.44)	45 (7.22)	75 (23.89)	85 (29.44)	95 (35)	105 (40.56)	115 (46.11)	120 (48.89)
MPA	70/59	0.65	0.66	0.74	0.82	0.84	0.80	0.83	0.88	1.03	1.08
MPA	75/63	0.68	0.69	0.81	0.88	0.88	0.85	0.89	0.93	1.09	1.14
MPA	80/67	0.72	0.73	0.87	0.97	0.95	0.91	0.93	0.98	1.14	1.21
MPA	90/73	0.79	0.80	0.98	1.07	1.05	0.97	1.02	1.08	1.26	1.33



Heating chart:

°F(°C)	ODT IDT	57/53 (13.89/11.67)	47/43 (8.33/6.11)	37/33 (2.78/0.56)	27/23 (-2.78/-5)	17/13 (-8.33/ -10.56)	0/-2(-17/-19)	-17/-18 (-27/-28)
BAR	55	30.9	29.1	25.8	23.3	21.2	18.9	16.8
BAR	65	33.2	30.6	27.1	25.9	23.8	20.9	19.4
BAR	75	34.5	32.1	28.4	26.8	25.4	21.9	20.4

°F(°C)	ODT IDT	57/53 (13.89/11.67)	47/43 (8.33/6.11)	37/33 (2.78/0.56)	27/23 (-2.78/-5)	17/13 (-8.33/ -10.56)	0/-2(-17/-19)	-17/-18 (-27/-28)
PSI	55	448	421	374	337	308	273	244
PSI	65	480	444	394	375	346	303	282
PSI	75	499	466	411	389	369	318	296

°F(°C)	ODT IDT	57/53 (13.89/11.67)	47/43 (8.33/6.11)	37/33 (2.78/0.56)	27/23 (-2.78/-5)	17/13 (-8.33/ -10.56)	0/-2(-17/-19)	-17/-18 (-27/-28)
MPA	55	3.09	2.91	2.58	2.33	2.12	1.89	1.68
MPA	65	3.32	3.06	2.71	2.59	2.38	2.09	1.94
MPA	75	3.45	3.21	2.84	2.68	2.54	2.19	2.04

